Pacific County Health and Human Services

Community Health Improvement Plan

2023-2024

Public Health & Human Services

Executive Summary

This Community Health Improvement Plan (CHIP) is an update and revision of the plan that was developed in 2019. Previously, Pacific County developed a CHIP that was scheduled to begin early 2020. However, due to the emergency needs of the COVID-19 pandemic at the same time, the CHIP was ultimately put on hold.

This current CHIP contains input from 100 individuals in face-to-face meetings and electronic surveying through a Community Health Assessment (CHA). The Health and Human Services Advisory Board and its subcommittees are responsible for setting the priorities and presenting to the Pacific County Board of Health for their approval and adoption. Priorities for action in the coming years, 2023 to 2024, will include:

Behavioral Health

- Improve the ratio of Pacific County mental health providers to residents from 1:240 to 1:230
- Improve Designated Crisis Responder (DCR) response times by 50%

Dental

- Improve the ratio of Pacific County dental providers to residents from 1:2870 to 1:2200

Developmental Disabilities

- Implement Developmental Disabilities (DD) Transition programs in Pacific County Schools
- Increase opportunities for community connections and support programs for individuals and families with developmental disabilities.

Health Care

- Decrease the number of individuals who are part of underserved populations reporting delayed medical care due to cost by 5%.

Health Equity

- Increase the number of applications to state and federal programs from qualifying individuals in underserved populations.

Housing

- Quickly identify and engage people experiencing homelessness
- Prioritizing those experiencing homelessness and/or greatest need
- Improve the efficiency and effectiveness of our homeless crisis response system
- Assess the impact of local plans on households becoming housed and the number of those left unsheltered
- Address racial disparities among individuals facing homelessness
- Increase housing stock to provide for those in the homeless crisis response system
- Improve financial and supportive services to increase housing placements

Introduction

PCHHS's adopted their latest CHIP in 2020. The following were included as goals in the 2020 plan:

- Improve access to physical, behavioral, and dental health care services
- Improved housing opportunities
- Improved transportation options

The previous 2020 CHIP included these priority actions:

1. Establishment of at least one school-based health center
2. Recruitment of 2 additional primary care providers at both Ocean Beach Hospital and Willapa Harbor Hospital
3. Exploration of telehealth options among hospitals and Federally Qualified Health Centers
4. Recruit and retain at least two additional dentists to be an ABCD providers; 1 for North county and 1 for South county
5. Coordinated Entry (CE) workgroup development to address gaps between state and federal CE services and data collection to prioritize individuals with greatest need
6. Decrease barriers for "Dial-A-Ride" services and improve support for individuals without access to public transportation

Development Process

In early 2019, the Cascade Pacific Action Alliance (CPAA) developed funding and support for each Member County to create Local Forums. Each county hosts a local forum, which identifies local health priorities, adopts shared regional priorities, and implements local action.. Key stakeholders from the local community forums communicate the local work and preferences to the regional level at meetings of both the CPAA Council and the Support Team. In Pacific County, the Health Subcommittee of the Health and Human Services Advisory Board was slated to act as the local forum. However, due to the emergency response needs of the COVID-19 pandemic, efforts for a new CHIP beginning in 2020 were postponed.

Shifting from pandemic emergency response to a new normal was a necessary step to continue improving health outcomes in Pacific County. The efforts for developing the CHA were spearheaded by Epidemiologist, Connor Montgomery, with support from PCHHS staff and direct input from director Katie Lindstrom. An electronic CHA survey was developed and distributed to collect information on priorities. Results of survey responses were summarized and presented to all subcommittees to select main priorities for the upcoming CHIP. In addition, considerations for other Pacific County health entities priorities were included in the presentation.. An Action Plan was developed in accordance with each PCHHS Subcommittee. The various subcommittees created goals and activities and selected measures of success for the main priorities. Each Subcommittee or individual was assigned responsibility to track each goal. Finally, the CHIP was presented to the Health & Human Services Advisory Board for adoption.

The complete CHIP was presented to the Pacific County Board of County Commissioners / Board of Health for final approval and adoption. Other agencies, including hospital and community clinic boards were informed and invited to approve and adopt this Community Health Action Plan. Below are other entities' CHIPs; in an effort to increase collaboration, we have scheduled our next CHIP plan to be revised in collaboration with those below in 2024.

Other Pacific County Community Health Plans

Agency	Priority #1	Priority #2	Priority #3
Ocean Beach Hospital	Access to primary care, care coordination, and chronic disease	Access to specialty care	Mental health and substance abuse
Willapa Harbor Hospital	Access to primary care	Access to specialty care	Transportation
Valley View Medical (2019)	Access to primary care	Access to behavioral healthcare	Access to specialty care

Action Plan

BEHAVIORAL HEALTH

Problem #1: Too many people report that they are not receiving the behavioral healthcare they need

Goal: *By December 2024, improve the ratio of Pacific County mental health providers to residents from 1:240 to 1:230 (Source: RWJ)*			
Strategy 1: Reduce stigma associated with behavioral health issues and treatment			
Activity	***Who's responsible?***	***When?***	***Measures of success***
Provide trainings to providers, law enforcement, elected officials, schools, and community members to reduce stigma	BH Subcommittee, Abigail Bentley, Community Conversations	Q2 2023	Surveys show improved attitudes among at least 50% of participants. At least 25 residents participate
Update BH treatment options in Pacific County Resource guide. Distribute to the public (paper copies, website, social media, targeted outreach)	Emily Singarath, WBH, ESD 113, CIHS provide updated info	Biannual	Twice in a calendar year, BH resource guide is updated and distributed
Promote/provide education opportunities for providers (i.e. Mental Health First Aid, ACES 101, Trauma Informed Care, Motivational Interviewing)	State Initiatives, MCO, HCA, PCVU, Dave Cundiff, Maryanne Murray, WHH (Chelsea), Dr. Krager, Carole	Biannual	Twice in a calendar year, trainings are provided or shared
Providing cultural humility trainings within Pacific County for the various communities	Community Conversations, PCVU, PCIS, and Opioid Summit Group	Biannual	Twice in a calendar year, trainings are provided
Strategy 2: Increase telehealth capabilities and accessibility for behavioral health care			
Target common community gathering areas for telehealth options (schools, library, etc.)	Wellspring and BH Subcommittee	Ongoing	Explore partnerships with regional libraries, schools, and other community hubs
Facilitate opportunities for telehealth trainings (cross-agency) and best practices for rural communities and specific populations	HCA, SAMHSA, BH Subcommittee, Health Officers	Biannual	Twice in a calendar year, BH resource guide is updated with current telehealth trainings and resources for distribution
Provide application assistance to federal free phone, WIFI, and hardware programs. Provide education at COC mtgs for case managers re. programs	Outreach, PCIS, CCAP, PCHHS, PPR, FRCs, other case managers	Ongoing	Education for providers at COC meetings, 2 events/year for federal phone and WIFI program application assistance
Support local expansion of internet services in areas currently without service	Jessica Verboomen, elected officials, HHSAB advocate for improved services	Ongoing	Provide education regarding internet/fiber expansion legislation to HHSAB and elected officials

Strategy 3: Increase behavioral health staff retention and recruitment			
Activity	***Who's responsible?***	***When?***	***Measures of success***
Provide professional development and mentorship to current staff to increase internal promotion of BH staff	BH Subcommittee, Local Providers, Outside Agency Supervisors	Q2 2024	Provide support for local agency recruitment policy and procedures
Facilitate improved social supports and network within the community (Interagency peer networking)	BH committee, Community Hubs (Library, local business), Providers	Ongoing	Advocate for basic social support meetings in community hubs
Advocate for increased financial incentives for MH providers to work in rural areas	HHSAB, Elected officials	Ongoing	Advocacy occurs through HHSAB
Ensure local providers use financial incentives/loan repayment programs and salary transparency in provider recruitment efforts	Abigail Bentley, WBH, CIHS, ESD 113 use materials in recruitments	Ongoing	Financial incentive information used in 100% of all recruitments
Support expansion of workforce housing for behavioral health professionals	Darian Johnson, Economic Development Council, WBH, CIHS, ESD 113	Ongoing	Establish one dedicated housing option for BH providers each year
Strategy 4: Increase behavioral health services for those involved in the criminal justice system			
Provide education to attorneys, court staff & drug court panel members to increase understanding of BH system benefits to those involved in the criminal justice system	Jessica Verboomen, Kelsey Staats, WBH, CIHS	Ongoing	At least one training per calendar year
Provide therapeutic court programs including: Felony Drug Court, Mental Health Diversion, Family Therapeutic Court	Jessica Verboomen, Kelsey Staats, Superior Court, Prosecutor, TX Agencies	Ongoing	Expansion of therapeutic courts to adapt to new legislation and law changes, as necessary
Provide mental health & SUD assessments, TX, & reentry planning/aftercare for individuals who are involved in the Criminal Justice system.	Dawn Wright, Jessica Verboomen, PCSO, TX Agencies	Ongoing	Increase the ratio of eligible participants and the number of participants engaged
Strategy 5: Provide school based behavioral healthcare to students in K-12 schools			
Implement SUD prevention/intervention/treatment services at NGRVSD, OBSD, SBSD, WVSD, and RSD	PC Schools, ESD-113	Ongoing	Implementation of services for at least two school districts
Implement family resource and student assistance programs at NGRVSD, OBSD, SBSD, WVSD, and RSD	PC Schools, ESD-113	Ongoing	Implementation of services for at least two school districts
Partner with local behavioral health agencies and schools to ensure school based mental health services are available in each district.	BH Subcommittee, Local Providers, Community Hubs (Library, school)	Ongoing	Establish consistent and cohesive school based mental health services for at least two school districts

Problem #2: The mental health crisis system is not meeting the needs of citizens, healthcare, or law enforcement

Goal: *By December 2024,decrease DCR response times by 50% (Currently 314 min avg.)*			
Strategy 1: Improve communication and collaboration between crisis response partners (DCR, Mobile Crisis, Emergency Departments, and Law enforcement)			
Activity	***Who's responsible?***	***When?***	***Measures of success***
Convene monthly crisis partner meetings to identify gaps in service and develop plans to address concerns.	Abigail Bentley, Jessica Verboomen, Crisis Partners, PCVU	Monthly	Meetings occur monthly. Partners report increased understanding of crisis system protocols
Provide education on how to access the Pacific County crisis line, functions of various partners (DCR vs Mobile Crisis) to law enforcement, hospital staff, and community.	Abigail Bentley, Jessica Verboomen, BH Subcommittee	Ongoing	Provider education happens quarterly, updated resource guide annually, community education via social media 2x month
Advocate for locally based crisis responders (currently regional)	BH Subcommittee, HHSAB, BOCC	Ongoing	At least one report of progress per calendar year to both HHSAB & BOCC
Strategy 2: Improve quality and coordination of care between crisis, inpatient, and outpatient mental health care.			
Streamline process for referral systems (crisis to inpatient/outpatient, inpatient to community).	BH Subcommittee, Coordination of Care (CoC)	Annual	Reviewing and utilizing CoC information to identify gaps in referrals to reduce redundancy annually
Improved information sharing with changes in legislature and funding	BH Subcommittee, Jessica Verboomen Verboomen	Annual	Increasing HHSAB and Commissioner awareness about pertinent changes in PC community
General education and outreach for clients' and their Apple Health insurance options	State Initiatives, MCO, HCA, PCVU	Biannual	Twice in a calendar year, trainings are provided

DENTAL CARE

Problem #1: There is a lack of access to baby, child, and adult dental care

Goal: *By December 2024, improve the ratio of Pacific County dental providers to residents from 1:2870 to 1:2200 (Source: RWJ)*			
Strategy 1: Implement preventative care opportunities across Pacific County			
Activity	***Who's responsible?***	***When?***	***Measures of success***
Partner with organizations (i.e. dental schools,, military), that provide visiting dental providers to set up temporary clinics	Emily Singharath, Dr. Grant Abernathey	Ongoing	Establish at least one partnership to facilitate temporary clinics
School based fluoride cleaning, screening, & sealant programs	Health Subcommittee	Biannual	Schedule at least one school-based dental clinic for 2025
Facilitate SmileMobile visits per year for underserved populations (PCC, Schools, PCIS, Shoalwater)	Health Subcommittee, Emily Singharath, Dr. Abernathey	Ongoing	Schedule mobile clinics (Totals: 2 visits in 2023 and 3 visits in 2024)
Strategy 2: Increase number of dental providers in Pacific County			
Educate dental providers regarding loan relief for rural communities to assist with recruitment of new providers	Dr. Abernathy, Emily, Health Subcommittee	Annual	Development of resources materials and distribution to providers
Explore recruitment options from Washington Health Corps	Dr. Grant Abernathey, Emily Singharath	Ongoing	Recruitment presentation to Health Subcommittee
Increase number of dental providers who accept medicaid as part of Access to Baby and Child Dentistry (ABCD)	Emily Singharath	Quarterly	Outreach to providers quarterly, one additional provider by 12/24
Strategy 3: Increase community knowledge of best practice dental care and local resources			
Create and distribute education/awareness resource guide(s) of best practices for child dentistry for families.	Emily Singharath, Health Subcommittee	Annual	Develop child dentistry resource guide, distribute to 50 WIC families per year
Create and share dental education posts to social media	Emily Singharath	Monthly	2 posts per month
Gather and distribute oral health supplies at semi-annual intervals. Will be distributed with education materials	Health Subcommittee	Biannual	Collection and distribution of supplies every 6 months
Provide dental care information, toothbrushes/floss, at community health fairs and community connect events	Emily Singharath	Ongoing	Distribution of collected supplies and information at each event
Establish teledentistry for remote screening options	Emily Singharath, Dr.Abernathey, Health Subcommittee	Ongoing	Create teledentistry options with at least two providers

DEVELOPMENTAL DISABILITIES

Problem #1: Individuals and families lack supports as they navigate transitions throughout the lifespan

Goal: *By December 2024, implement transition programs in at least three Pacific County schools. At least 6 are knowledgeable of DD transitional guidelines.*			
Strategy 1: Education for DD individuals and their families/caregivers about programs/resources available to them following the school transition to adulthood			
Activity	***Who's responsible?***	***When?***	***Measures of success***
Development of transitional guidelines for Pacific County school districts	Princess Klus and DD Subcommittee	Start of 2023 school year	Development and distribution of transition guide
Development of specific resource/planning guide for Pacific County individuals and family units	Princess Klus and DD Subcommittee	Start of 2024 school year	Development and distribution of resource guide
Host resource support/education for school district special education departments	CYSHCN & Special Ed Directors of School Districts	Annual	Create 2 opportunities per school year for resource support
Strategy 2: Improve communication and decrease resource gaps between transitional periods			
Establishing a ful county roster of families with DD transitional needs	DDA, PC Schools, PCHHS	Annual	Creation of roster for PC residents
Host education opportunities for individual family units and training sessions for current stakeholders to give generalized guidance	PC Schools, DD Subcommittee	Q2 2024	Biannual of education opportunities and training sessions
Explore future DVR and PC partnership opportunities	PCVU, SMART, WBH, PAVE, DDA, CCAP, DDC, FRC	Q4 2024	Define incentives, pay scales, and other financial details
Strategy 3: Increase community connections & support for and between families and individuals with developmental disabilities			
Hire DD coordinator to support individuals and families with developmental disabilities	DD Subcommittee, PCHHS, Jessica Verboomen	Q2 2023	Position funded by Q2 and supported as 1.0 FTE thereafter
Develop and implement monthly community integrated social/recreational program for individuals and their families	DDA, PCHHS, CCAP	Ongoing	Attendance of at least 2 individuals and/or family units at events.
Expand community inclusion to all individuals who are eligible and and who indicate an interest in the service	DD Subcommittee, CCAP	Ongoing	A minimum of 1 individual will enroll in Community Inclusion by the of Q4

HEALTH CARE

Problem #1: Too many individuals from historically underserved populations report delaying medical care due to cost and/or access

Goal: *By December 2024, decrease the percentage of individuals who are part of underserved populations reporting delayed medical care due to cost by 5% (Baseline: Hispanic 19%, Native American 17%, Pacific Islander 14%, Multi race 15%) Source: 2016-2020 BRFSS*			
Strategy 1: Increase Medicaid enrollments among historically underserved populations.			
Activity	***Who's responsible?***	***When?***	***Measures of success***
Support staff training at "by and for" organizations to develop additional "in-person assisters" for direct outreach enrollment services	Health Subcommittee, Shoalwater Clinic, PCIS, PPR, PCVU	Ongoing	Development of at least 1 additional "in-person assister" at each organization
Provide regular "in-person assister" trainings and support for outreach workers and case managers at social service agencies and medical clinics	Shoalwater Clinic, PCIS, PPR, PCVU	Biannual	Staff training occurs biannually
Conduct targeted outreach to underserved populations and provide Medicaid application assistance	Shoalwater Clinic, PCIS, PPR, PCVU	Ongoing	Hosting 1-2 events per year dedicated to Medicaid registration
Increase enrollments in Family Planning Only medicaid for confidential teens and others not eligible for medicaid	PCHHS SRHP Staff	Ongoing	2 PCHHS staff trained in enrollment process by Dec 2023, individuals enrolled as needed thereafter
Strategy 2: Establish at least one "School-Based Health Center" (SBHC) by 2024.			
Assess need, resources, and readiness among 6 local school districts.	Health Subcommittee, HHSAB	Q3 2023	Engagement with school districts to gauge need and interest
Identify and partner with one district, healthcare provider, and behavioral healthcare provider	Health Subcommittee, HHSAB	Q4 2023	Identification of school district that would like to host a SBHC
Apply for grants and develop a funding plan to support a SBHC in at least one district.	Health Subcommittee, HHSAB	Ongoing	Application of at least one grant to support SBHC development

Goal: *By December 2024, increase identification, screening, and referrals to treatment for populations at high-risk for communicable diseases (CD) (Baseline: Appointment only currently.)*			
Strategy 1: Improve communicable disease data quality, gathering, and reporting.			
Activity	***Who's responsible?***	***When?***	***Measures of success***
Provide in person education and written materials to providers regarding required CD reporting and process (medical for all CD and EMS for Opioid & Suicide)	PHN, Communications Staff, Dr Krager, Abigail Bentley	Quarterly	All providers (2 hospitals and 2 clinics) provided education annually
Improve data accessibility for PCHHS assessment staff	Connor Montgomery, PHNs, Lori Ashley	Ongoing	PCHHS assessment staff has access to all relevant health care provider data related to CD
Ensure all relevant PCHHS staff are trained and regularly completing required reporting in WDRS, PHIMs and other state systems	Lori Ashley	Annual	All PHNs,LPNs receive annual training. Review for compliance annually
Strategy 2: Provide increased opportunities for testing/screening clinics to populations at high risk for Hep C (IV drug users and individuals over age 45).			
Partner with Behavioral Health & Housing partners to conduct outreach and advertise clinics for high risk populations	Darian Johnson, Jessica Verboomen, Lori Ashley	Ongoing	Establish partnerships with local Behavioral Health & Housing entities (at least 2 organizations)
Establish partnerships with surrounding counties to coordinate screening and reporting based on need	Dr. Krager, Connor Montgomery, Abigail Bentley	Ongoing	Creation of reporting network between SW Washington Counties under the supervision of Dr. Krager
Establish and provide weekly walk in screening clinics and referrals as needed	Lori Ashley, PHNs, Emily Singharath	Quarterly	Organize and advertise Hep C screening clinics with options for North and South county residents

HEALTH EQUITY

Problem #1: Certain populations in Pacific County are disproportionately underserved by key government programs (Medicaid, DSHS, and Veterans benefits)

Goal: *By December 2024, increase the number of applications from individuals in underserved populations in Pacific County*			
Strategy 1: Improve the tracking, quality, and use of demographic data to encourage data driven decisions, enhance evaluation of services, and inform resource distribution & targeted outreach			
Activity	***Who's responsible?***	***When?***	***Measures of success***
Review current program and service utilization where demographics are available, and identify where they are not available.	Connor Montgomery, PC Subcommittees, HHSAB	Ongoing	Collection of data and understanding of where gaps reside
Create a comprehensive list of current utilization and gaps to track progress	Connor Montgomery	Ongoing	Development of system for tracking progress across Pacific County
Maintain tracking progress through annual reporting	Connor Montgomery, PC Subcommittee Managers	Annual	Annual review completed and presented to BOCC
Strategy 2: Increase Medicaid/Apple Health and DSHS program applications for historically underserved populations (American Indian/Native Alaskan by 5%, Hispanic by 5%)			
Provide Medicaid & DSHS application assistance to individuals and at community events targeting underserved populations.	Health Subcommittee, Shoalwater, PCVU, PCIS, PCHHS, Valleyview, WBH	Biannual	Two outreach events per year, support 2 additional provider to implement application assistance services
Provide training for additional "in person assister staff and DSHS navigators for staff at "by and for" organizations and other providers	DSHS, SeaMar, PCHHS, PCVU, PCIS, Providers	Biannual	Two additional in person assisters established each calendar year
Strategy 3: Increase services, support, and applications for assistance for Veterans in Pacific County			
Fund VSO position to provide services for Veterans	BH Committee, PCHHS, Jessica Verboomen	Q1 2023	Position is funded at .50FTE through end of 2024, and 1.0 FTE thereafter
Creation of individual and/or event outreach opportunities	Subcommittees, FRCs, PCIS, PCVU, PPR, etc.	Ongoing	Exploration of outreach opportunities within each Subcommittee's area
Developing sustainability plan for outreach efforts with partners PCIS (Hispanic/Latinx) PCVU (indigenous/LGBTQIAS+), PPR (low income/homeless)	PC Subcommittees	Ongoing	Revising and reviewing strategies from initial outreach events from 2023-2024 with Pacific County partners`

HOUSING (5-Year Plan, Updated 11/2022)

Objective #1: Quickly identify and engage people experiencing homelessness under the state definition, and all unaccompanied youth under any federal definition, through outreach and coordination between every system that encounters people experiencing homelessness.

Milestone for Objective #1: HMIS Enrollments in CE increase by 10% by 2024

Strategy 1: Expand partnerships and coordination to ensure efficient identification and referral of individuals and families experiencing homelessness.							
Activity	*Who's responsible?*	*by When?*	*Measures of success*	*Quarter 1 January- March 2023*	*Quarter 2 April- June 2023*	*Quarter 3 July- Sept 2023*	*Quarter 4 Oct- Dec 2023*
Continue the Coordination of Care meetings to case conference shared clients with other providers	COC Group	Ongoing, monthly	CoC meetings are held monthly through 2023				
Universal ROI implemented into Coordinate Entry system	PCHHS	February 2023	Universal ROI is added as a field in HMIS client profiles				
Increase capacity of the delivery system and coordinated entry by creating multiple access doors to include at least 2 new access doors	The Joint Grays Harbor and Pacific County Coordinated Entry (CE) workgroup	February 2023	Add PCHHS and CSN to the general CE system to allow them to provide CE assessments for clients				
Strategy 2: Ensure Compliance with Coordinated Entry Guidelines							
Activity	*Who's responsible?*	*by When?*	*Measures of success*	*Quarter 1 January- March 2023*	*Quarter 2 April- June 2023*	*Quarter 3 July- Sept 2023*	*Quarter 4 Oct- Dec 2023*
Continue the Joint Grays Harbor and Pacific County Coordinated Entry (CE) workgroup to address current issues related to coordinated entry, and ensure that the Coordinated Entry system complies with state and federal coordinated entry data collection requirements	PCHHS, CSN, CCAP, GHCHHS, and DV Center	Ongoing	The joint Grays Harbor and Pacific County Coordinated Entry (CE) Workgroup meetings held monthly through 2023				
Implement updated CE guidelines that incorporate Commerce's CE updates adopted in Oct. 2021	The Joint Grays Harbor and Pacific County Coordinated Entry (CE) workgroup	January 2023	Fully updated CE guidelines adopted by CE system				
Improve HMIS Data Quality (quarterly review of data quality; all county contract documents to require data entry compliance)	All housing providers that utilize HMIS, Housing Subcommittee	On-going review, quarterly	Analyze Data Quality dashboard published by DOC quarterly at Homeless Housing Subcommittee meetings and maintain a 25% or less data error rate				
Strategy 3: Diversify interventions available for those experiencing homelessness							
Activity	*Who's responsible?*	*by When?*	*Measures of success*	*Quarter 1 January- March 2023*	*Quarter 2 April- June 2023*	*Quarter 3 July- Sept 2023*	*Quarter 4 Oct- Dec 2023*
Search for and if available, try to apply for more funding sources that allow for diversion, street outreach, and emergency shelter/housing resources	Homeless Housing Subcommittee	March 2023	Create inventory of available local, state, and federal funding available for diversion, street outreach, and emergency shelter/housing resources				
Continue funding for YHDP programs to engage youth and unaccompanied minors experiencing homelessness in order to get a better understanding of youth homelessness in Pacific County	PCHHS	October 2023	Execute YHDP RRH and SSO contracts for FY 2023 - 2024				
Assist in implementation of the new Apple Health and Homes program in Pacific County	Homeless Housing Subcommittee	February 2023	Invite Commerce representatives to share out at Homeless Housing Subcommittee meeting				
Strategy 4: Create liaison positions at key public institutions: jails, schools, etc.							
Activity	*Who's responsible?*	*by When?*	*Measures of success*	*Quarter 1 January- March 2023*	*Quarter 2 April- June 2023*	*Quarter 3 July- Sept 2023*	*Quarter 4 Oct- Dec 2023*
Continue to support Family Resource Coordinators in local schools to help identify homeless youth and families	BH Subcommittee, Local School Districts, ESD 113	On-going	Maintain funding for Family Resource Coordinators in (FRC) at least 4 schools within Pacific County.				
Continue to support Jail Reentry Liaison to help identify homeless individuals involved in the jail system	BH Subcommittee & Sheriff's office	On-going	Maintain funding for Jail Reentry Liaison employed by PCHHS				
Explore opportunities to add a liaison for homeless individuals involved in BH services	BH Subcommittee & Homeless Housing Subcommittee	Aug. 2023	Make recommendations to BH Subcommittee meeting of funding available to support a BH Liaison position				

Objective #2: Prioritize housing for people with the greatest need.

Milestone for Objective #2: Pacific County's homeless system prioritization is at least 45% by Nov. 2023 **taken from Commerce County Report Card report*

Strategy 1: Ensure prioritization for housing programs are effective to serving those with greatest need							
Activity	**Who's responsible?**	**by When?**	**Measures of success**	**Quarter 1 January- March 2023**	**Quarter 2 April- June 2023**	**Quarter 3 July- Sept 2023**	**Quarter 4 Oct- Dec 2023**
Local Policies and Procedures for prioritization are annually updated	Homeless Housing Subcommittee and the Joint Grays Harbor and Pacific County Coordinated Entry (CE) workgroup	January 2023	Update is submitted & prioritization tools edited to reflect policies				
Continue a Youth Centered Coordinated Entry system (13- 18 years of age) to help prioritize youth into the limited programs available.	The Joint Grays Harbor and Pacific County Coordinated Entry (CE) workgroup	Ongoing	All CE access points are utilizing the YYA Prioritization Tool				
Create and maintain a By Name List to ensure individuals with highest need are being placed into open program slots	The Joint Grays Harbor and Pacific County Coordinated Entry (CE) workgroup	Ongoing, monthly	All CE access points are working in a shared priority pool (By Name List) and list is assessed for next available program placements				
Strategy 2: Implement more opportunities for Permanent Supportive Housing to serve those with highest need							
Activity	**Who's responsible?**	**by When?**	**Measures of success**	**Quarter 1 January- March 2023**	**Quarter 2 April- June 2023**	**Quarter 3 July- Sept 2023**	**Quarter 4 Oct- Dec 2023**
Continue funding for PSH projects within Pacific County	PCHHS	Oct 2023	Execute HUD PSH contracts for FY 2023 - 2024				
Support the development of new units for the use of Apple Health and Homes participants	Commerce	May 2023	Commerce releases applications for capital funding for Apple Health and Homes				
Improve relationships with EMS, hospitals, BH providers, etc. to increase referrals to PSH program	PCHHS & COC group	Ongoing	Have one representative from EMS, hospitals, and a BH provider attend the monthly COC meetings				

Objective #3: Operate an effective and efficient homeless crisis response system that swiftly moves people into stable permanent housing

Milestone for Objective #3- Decrease length of time homelessness from 303 days to 250 days by 2024 **taken from Commerce County Report Card report*

Strategy 1: Improve the local street outreach to increase connection to CE							
Activity	**Who's responsible?**	**by When?**	**Measures of success**	**Quarter 1 January- March 2023**	**Quarter 2 April- June 2023**	**Quarter 3 July- Sept 2023**	**Quarter 4 Oct- Dec 2023**
Coordinate annual Project Community Connect event to provide resources and outreach to individuals experiencing poverty	PPR, PCHHS	January 2023, annually thereafter	Annual event, serves at least 100 individuals & expanding to having similar event in North County				
Create avenues for CE assessments to be completed with individuals while outreach is done in the field	Outreach partners & the Joint Grays Harbor and Pacific County Coordinated Entry (CE) workgroup	January 2023	Include CE access while completed the 2023 PIT county event				
Strategy 2: Ensure case managers are using best practices when working with clients							
Activity	**Who's responsible?**	**by When?**	**Measures of success**	**Quarter 1 January- March 2023**	**Quarter 2 April- June 2023**	**Quarter 3 July- Sept 2023**	**Quarter 4 Oct- Dec 2023**
Ensure case managers/care coordinators are creating robust housing stability plans and actively working with individuals towards the goals.	Housing Providers	Ongoing review, annually	At least 25% of individuals show improvement on the Self-sufficiency matrix				
Provide community-wide training for housing providers and social service partners (motivational interviewing, mental health first aid (MHFA), harm reduction, etc.).	PCHHS	December 2023	Offer MHFA at least twice per year to service providers. Offer ACEs training at least once per year to service providers. Offer Youth Mental Health First Aid at least once per year to service providers.				
Provide training to direct service providers on best practices in homeless housing services including diversion / problem-solving conversations, street outreach, professional boundaries, etc.	Housing Providers	Ongoing review, annually	Complience to contract training requirements are met in annual reviews				

Objective #4: Assess the impact of the fully implemented local plan on the number of households housed and the number of households left unsheltered, assuming existing resources and state policies

Milestone for Objective #4 - A 15% reduction in number of households unsheltered reported in the DSHS supplimental PIT count by 2026

Strategy 1: Fully analyze homelessness within Pacific County							
Activity	**Who's responsible?**	**by When?**	**Measures of success**	**Quarter 1 January- March 2023**	**Quarter 2 April- June 2023**	**Quarter 3 July- Sept 2023**	**Quarter 4 Oct- Dec 2023**
Conduct Housing Needs assessment and evaluate Pacific County housing continuum of care programs and services. Develop a quality improvement plan and update the 5 year plan if indicated.	PC EDC & Liveable Cities	June 2023	Completed and published Housing Needs Assessment by Liveable Cities				
Collect data on leading factors to homelessness within Pacific County	Housing and Homelessness Subcommittee	July 2023	Reach out to Commerce to get assistance from their homelessness prevention team to help with Pacific County analysis				
Strategy 2: Ensure goals are being met within the local plan							
Activity	**Who's responsible?**	**by When?**	**Measures of success**	**Quarter 1 January- March 2023**	**Quarter 2 April- June 2023**	**Quarter 3 July- Sept 2023**	**Quarter 4 Oct- Dec 2023**
Complete quarterly updates to activities outlined in the local plan	Homeless Housing Subcommittee	On-going rewiew, quarterly	Update submitted in local plan				

Objective #5: Address racial disparities among people experiencing homelessness

Milestone for Objective #5- By November 2023, Pacific County's HMIS data will show a 5% increase in Native American/Alaskan Native being served who are experiencing homelessness and housing insecurity

Strategy 1: Evaluate data to ensure equity within the homeless response system							
Activity	**Who's responsible?**	**by When?**	**Measures of success**	**Quarter 1 January- March 2023**	**Quarter 2 April- June 2023**	**Quarter 3 July- Sept 2023**	**Quarter 4 Oct- Dec 2023**
Use racial equity tools provided by Commerce to evaluate the current homeless housing response system and work to eliminate gender and racial disparities within the system. Make adjustments to service delivery as indicated	Homeless Housing Subcommittee & Equity Subcommittee	On-going review, quarterly	Analyze Racial Equity Dashboard published by Commerce quarterly at Homeless Housing Subcommittee meetings				
Use CE HMIS data to evaluate if population accessing the system reflect the proportion of individuals experiencing homelessness/housing instability	Homeless Housing Subcommittee & Equity Subcommittee	On-going review, quarterly	Analyze CE HMIS demographic report and local rates for homelessness and housing insecurity measures quarterly at Homeless Housing Subcommittee meetings				
Strategy 2: Develop a plan to minimize racial disparities (especially for our Native American/Alaskan Native population)							
Activity	**Who's responsible?**	**by When?**	**Measures of success**	**Quarter 1 January- March 2023**	**Quarter 2 April- June 2023**	**Quarter 3 July- Sept 2023**	**Quarter 4 Oct- Dec 2023**
Engage with Shoalwater Bay & Chinook tribes to ensure connection/support/engagement relative to the Indigenous homeless population	Equity Subcommittee	January 2023	Have meeting with Shoalwater Bay and Chinook tribal leadership to learn about member's needs and tribal services				
Research and engage with other tribal leadership of the most prominent tribes making up our Indigenous population in Pacific County to ensure connection/support/engagement relative to the Indigenous homeless population	Equity Subcommittee	February 2023	Have meeting with other tribal leadership representing our local indigenous population to learn about member's needs and tribal services				
Reach out to the tribal HCA liaisons to engage in conversation around helping tribal members access resources	Equity Subcommittee	March 2023	Have meeting with HCA liaison				
Connect with facilities that serve tribal members	Equity Subcommittee	April 2023	Have meeting with Northwest Indian Health Treatment Facility and the Quinault Wellness Center				
Strategy 3: Ensure the homeless response system is accessable for all races							
Activity	**Who's responsible?**	**by When?**	**Measures of success**	**Quarter 1 January- March 2023**	**Quarter 2 April- June 2023**	**Quarter 3 July- Sept 2023**	**Quarter 4 Oct- Dec 2023**
Contract directly with and prioritize funding By and For organizations; provide long term grantees with the flexibility to allow for culturally appropriate responses	PCHHS, BOCC, & Housing Partners	Dec 2023	Contractual relationship established or expanded with at least one By and For organization				
Create Equity Subcommittee focused on addressing racial disparities in the homeless service system	Health and Human Services Advisory Board	January 2023	Establish group and hold bimonthly meetings				
Assess outcomes of implementing the CE Language Access Plan	The Joint Grays Harbor and Pacific County Coordinated Entry (CE) workgroup	May 2023	Dispurse surveys to recieve feedback from clients and partner agencies regarding how accessible CE is for specific racial groups				

Objective # 6- Increase Housing stock available to provide housing to individuals involved in the homeless crisis response system in Pacific County

Milestone for Objective #6- By December 31st, 2023, 51 units for individuals at 30% AMI or lower were added

Strategy 1: Review all surplus property and consider developing a plan regarding prioritization of surplus property for purchase and/or rehab into affordable housing units							
Activity	Who's responsible?	by When?	Measures of success	Quarter 1 January- March 2023	Quarter 2 April- June 2023	Quarter 3 July- Sept 2023	Quarter 4 Oct - Dec 2023
Utilize County surplus property for affordable housing project	BOCC & PCHHS	March 2023	Complete surveys needed on at least one County-owned piece of property being considered for the affordable housing project				
Create surplus property inventory that includes underused homes & vacant land	PC EDC & Liveable Cities	January 2023	List of top five candidate properties identified for potential development and/or rehab				
Create a plan for next steps for identified properties once property inventory is completed	Housing Workgroup	March 2023	Published plan reported out to Housing Workgroup and Homeless Housing Subcommittee				
Strategy 2: Maximize all local, state, and federal funding options for capital housing projects							
Activity	Who's responsible?	by When?	Measures of success	Quarter 1 January- March 2023	Quarter 2 April- June 2023	Quarter 3 July- Sept 2023	Quarter 4 Oct - Dec 2023
Advocate for county to implement 0.1% funding for affordable housing development	BOCC, HHCAB	May 2023	Hold one BOCC Workshop educating the board on the available 0.1%				
Create inventory of available local, state, and federal funding for developers to use for affordable housing capital projects	Homeless Housing Subcommittee	March 2023	Published list of available funding posted on PCHHS's & Pacific County website				
Explore the use of .09 funding to go towards capital housing projects	POOG & BOCC	April 2023	At least one new housing project is submitted for POOG review by Spring 2023 for next disbursement of .09 awards				
Advocate for county to implement 0.20% increase in real estate excise tax to support for affordable housing initiatives	BOCC	May 2023	Encourage HHCAB to include this as a recommendation to the BOCC				
Strategy 3: Explore all avenues for changes in Comprehensive Plan to accommodate and plan for affordable housing options							
Activity	Who's responsible?	by When?	Measures of success	Quarter 1 January- March 2023	Quarter 2 April- June 2023	Quarter 3 July- Sept 2023	Quarter 4 Oct - Dec 2023
Educate our municipal planning commissions of RCW 36.70A	Housing Workgroup	March 2023	Hold the first education meeting on RCW 36.70A.600 with one municipality				
Implement the recommendations of "Livable Cities" ordinance review	Housing Workgroup	June 2023	Hold education meeting with municipalities and county to hear the outcomes of the Liveable Cities ordinance and permitting review				
Encourage more flexibility in zoning for more housing options (ADUs, duplex/triplex, etc)	Housing Workgroup	June 2023	Hold education meeting with municipalities and county to hear the outcomes of the Liveable Cities ordinance and permitting review				
Research safe parking/camping options for homeless individuals	Homeless Housing Subcommittee	Sept. 2023	Create safe parking ad hoc to research best practices and possible solutions to share out to Homeless Housing Subcommittee				
Strategy 4: Increase landlord and developer interest in affordable units							
Activity	Who's responsible?	by When?	Measures of success	Quarter 1 January- March 2023	Quarter 2 April- June 2023	Quarter 3 July- Sept 2023	Quarter 4 Oct - Dec 2023
Advocate for increased funding for developers and fewer regulations in planning and permitting process	PC EDC & Liveable Cities	June 2023	Hold education meeting with municipalities and county to hear the outcomes of the Liveable Cities ordinance and permitting review				
Create incentive for developers and homeowners by reducing regulations and fees (through low interest loans?)	Housing Workgroup	Aug 2023	Hold education meeting with municipalities and county to provide some ideas of ways developers and landlords can be incentivised through code changes				
Provide landlord information events to provide education on state housing programs, landlord incentives, home preservation loans, and mitigation programs.	CCAP /Landlord Liaison	1 event by June 2023, 1 event by Dec 2023	At least 10 landlords attended the landlord engagement meetings				
Strategy 5: Preserve/Maintain existing housing units for affordable housing							
Activity	Who's responsible?	by When?	Measures of success	Quarter 1 January- March 2023	Quarter 2 April- June 2023	Quarter 3 July- Sept 2023	Quarter 4 Oct - Dec 2023
Support JPCHA in the acquisition of units for the use of preserving them for affordable housing	Housing Subcommittee	On-going	Continue to provide JPCHA predevelopment funding to acquire units at risk of losing affordability				
Assist households in applying for weatherization grants	CCAP, Outreach Partners	On-going	Households receive weatherization grants (increase by 10%) Baseline:				
Assist households with accessing loans and grants for home repair	ABC? and Rebuilding Together? PCHSS	Meeting w/USDA by Jan 2023, application assistance provided on-going	1) ABC and Rebuilding Together develop systems to assist with applications 2) Households receive USDA home repair grants.				

Objective #7: Improve Financial and Supportive Services / Increase Housing Placements

Milestone for Objective #7 - Exits to permanent housing will be 80% and returns to homelessness will be 5% for Pacific County by 2024 **taken from Commerce County Report Card report*

Strategy 1: Improve local community - based organizations' capacity							
Activity	**Who's responsible?**	**by When?**	**Measures of success**	**Quarter 1 January- March 2023**	**Quarter 2 April- June 2023**	**Quarter 3 July- Sept 2023**	**Quarter 4 Oct- Dec 2023**
Provide organizational development training for community - based organizations	Homeless Housing Subcommittee	Oct. 2023	Facilitate first training hosted by a TA provider				
Encourage a streamlined process for stakeholders to apply for local funding	Health and Human Services Advisory Board & BOCC	May 2023	Implementation of RFP process for all local funds available to community - based organizations				
Explore options for creating a collaborative process to help agencies build capacity	Housing Subcommittee	July 2023	Present examples to Housing Subcommittee members about TA assistance when applying for funding				
Strategy 2: Encourage stability after housing placements							
Activity	**Who's responsible?**	**by When?**	**Measures of success**	**Quarter 1 January- March 2023**	**Quarter 2 April- June 2023**	**Quarter 3 July- Sept 2023**	**Quarter 4 Oct- Dec 2023**
Host landlord and tenant education events	NJP, HOSWWA, & CCAP Landlord Liaison	1 event by June 2023, 1 event by Dec 2023	At least 10 landlords and 10 tenants attending the landlord and tenant education sessions				
Attempt to reduce returns to homelessness by seeking support from partner agencies to ensure supportive services continue after placement into housing	Housing providers, Housing Committee	Dec 2023	An additional partner agency becomes a Pathways provider				
Increase referrals to employment services for clients in housing programs	Housing providers & outreach partners	Mar 2023	Increase employment service new enrollments by 10% in first quarter				
Support development of sober living (Oxford houses), and expansion of other housing resources available to individuals with behavioral health diagnosis	Housing Subcommittee	Apr 2023	Reach out to the current women's Oxford house coordinators to see if they are willing to expand for a men's Oxford housing				
Strategy 3: Increase early intervention to prevent housing instability							
Activity	**Who's responsible?**	**by When?**	**Measures of success**	**Quarter 1 January- March 2023**	**Quarter 2 April- June 2023**	**Quarter 3 July- Sept 2023**	**Quarter 4 Oct- Dec 2023**
Utilize HB 1277 funding to provide eviction prevention funding	Pacific County	2024	An executed contract with Commerce				
Promote eviction prevention legal aid and Dispute Resolution Services	NJP & DRC	Aug 2023	Create and execute an outreach plan to educate community on available services				
Create a diversion program to help reduce risk of homelessness	CCAP	Feb. 2023	Create policies and procedures for CE diversion program				

Sustainability

This CHIP's priorities will aim to address these immediate concerns, while also building the long-term sustainability to continue improving community health and well-being for Pacific County. Effective, community health improvement plans are dynamic. While goals, objectives, and priorities are meant to be long-term, strategies may need to be adjusted. Strategies may need revision based on a completed objective, an emerging health issue, a change in responsibilities, or a change in resources and assets.

PCHHS will monitor CHIP activities. Reports of progress will be made to the Board of County Commissioners/Board of Health, the Health & Human Services Advisory Board, PCHHS Subcommittees and Pacific County providers and community members. All identified tasks and timelines, will be monitored and assessed for progress, and adjustments made when indicated to ensure that the plan remains relevant. Changes will be developed in collaboration with partners and stakeholders involved in the planning process.

Along with necessary changes to strategies and activities, Pacific County will be exploring partnerships with other healthcare providers and entities to continue making a more comprehensive CHIP moving forward. Our hope is that through combined efforts between aforementioned groups, like Willapa Harbor Hospital and Ocean Beach Hospital, we can create a more impactful CHIP with less duplicated work and more directed focus within each entity's area of expertise and scope of practice.

We can look forward to improved health of the residents of Pacific County, and increased collaboration among the various agencies and individuals will help achieve this vision.

Appendix A: Community Profile

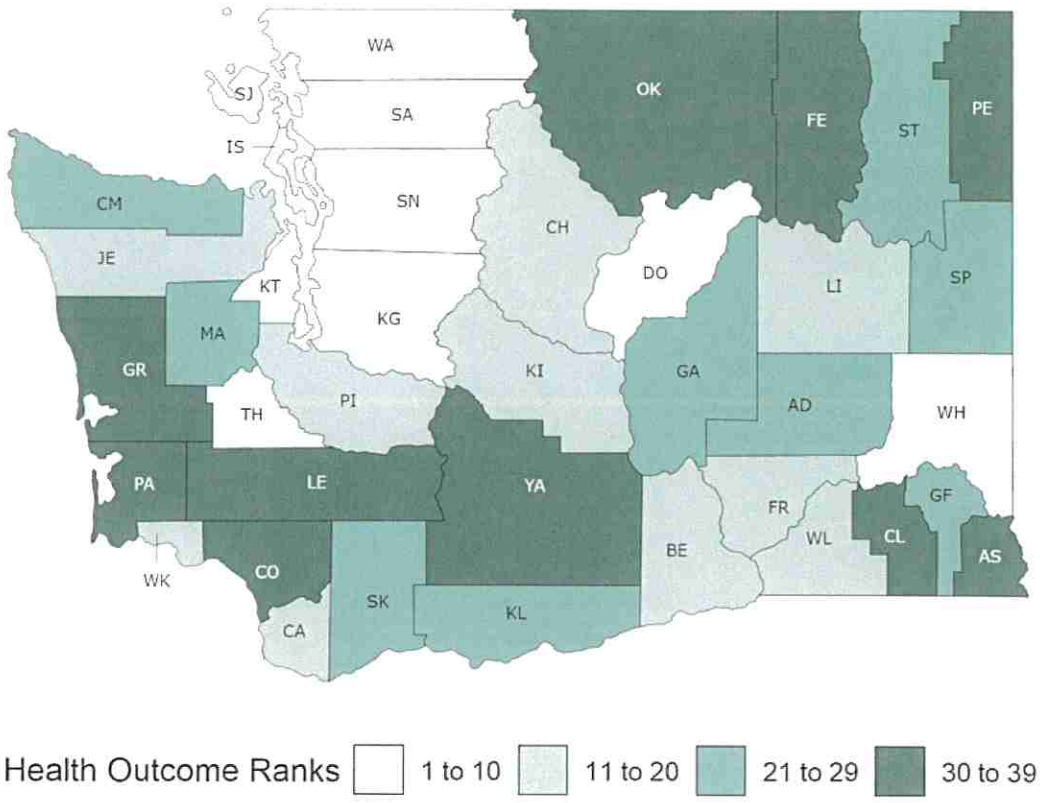
Pacific County Population: 21,183 = less than 1% of state

Age Distribution

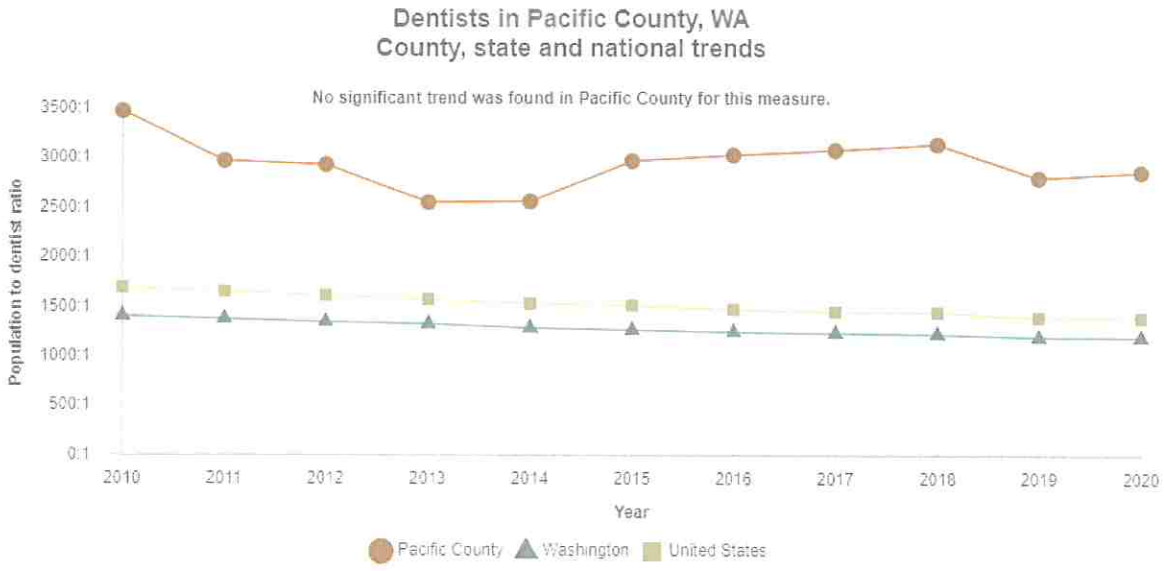
- Washington State: 15% are age 65+; 23% are age < 18
- Pacific County: 29% are age 65+; 17% are age < 18

Population by Race / Ethnicity

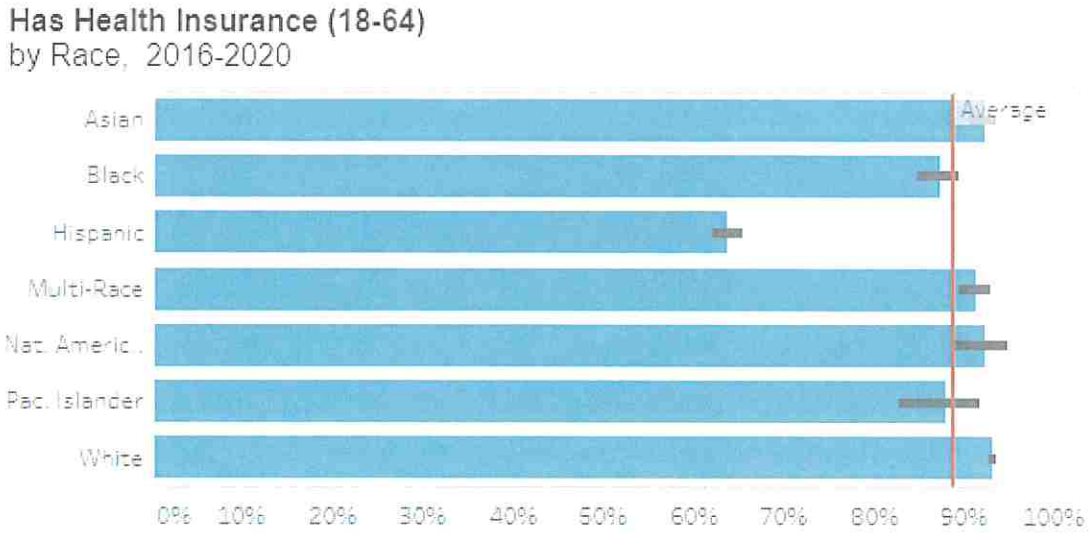
	WA State	Pacific County
Hispanic	12.6%	9.5%
Non-Hispanic Multiracial	4.1%	3.2%
Non-Hispanic Native Hawaiian / Pacific Islander	0.7%	0.1%
Non-Hispanic Asian	8.0%	2.3%
Non-Hispanic American Indian / Alaska Native	1.3%	2.0%
Non-Hispanic Black	3.6%	0.4%
Non-Hispanic White	69.7%	82.6%



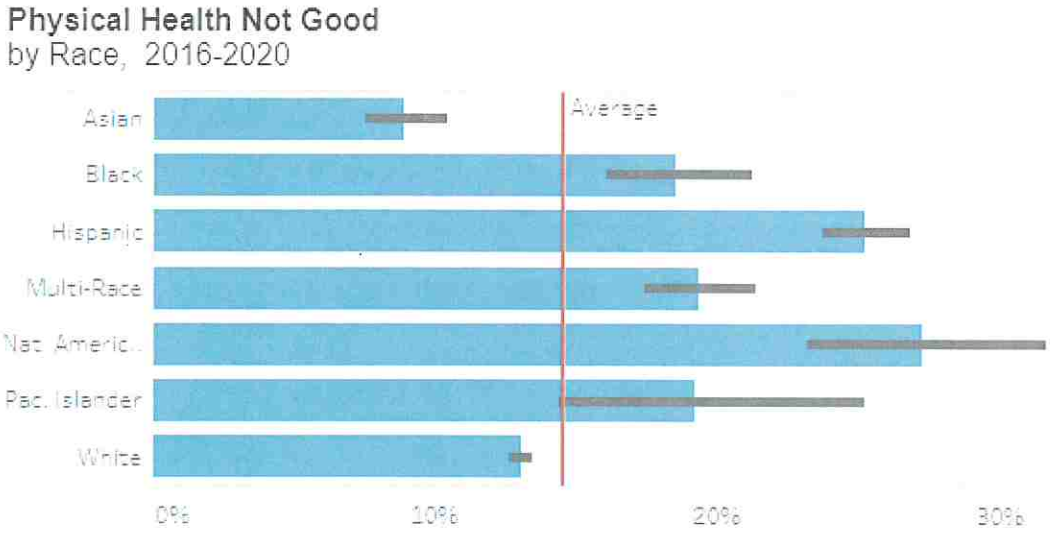
Source: RWJF, 2022



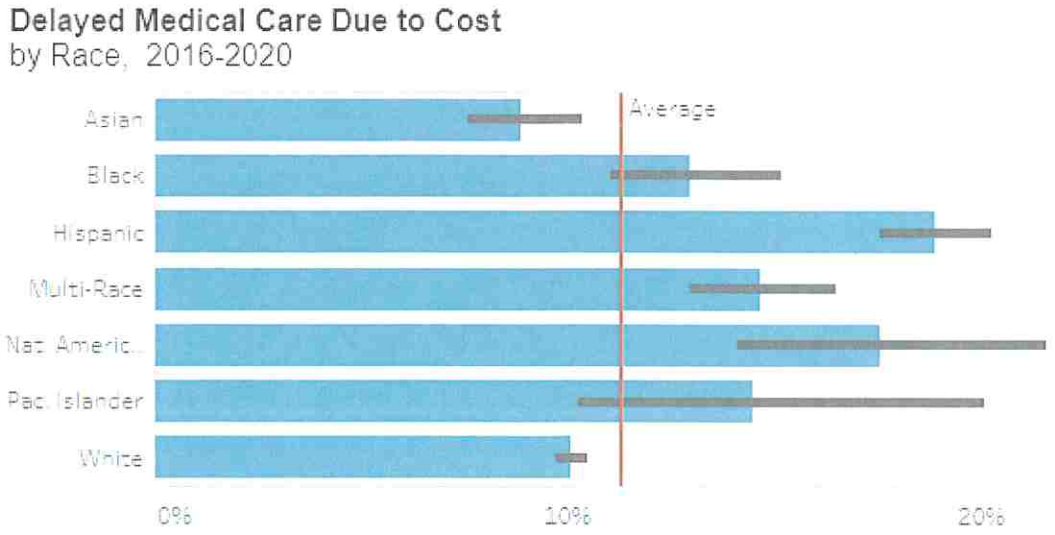
Source: RWJF, 2022



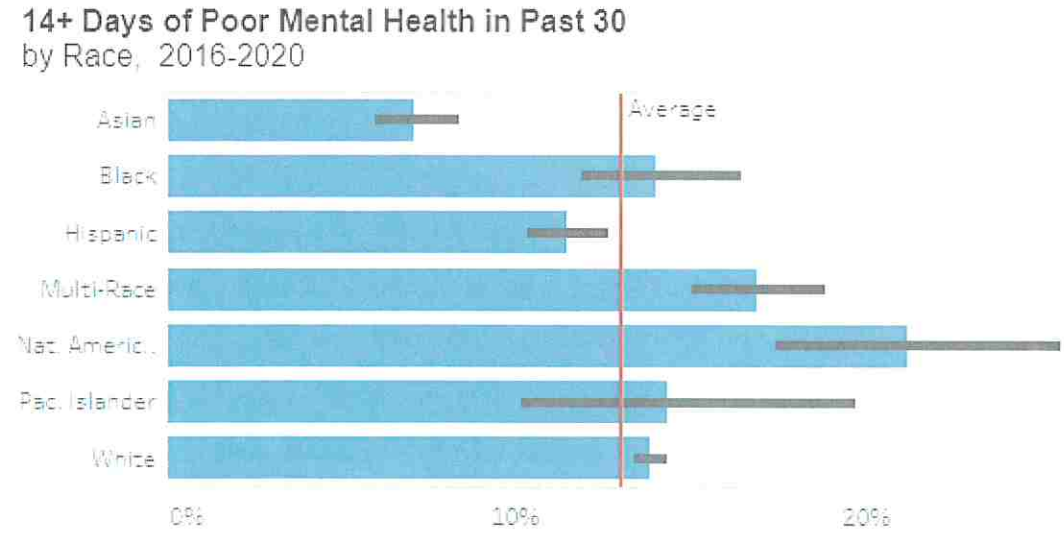
Source: BRFSS, 2022



Source: BRFSS, 2022



Source: BRFSS, 2022



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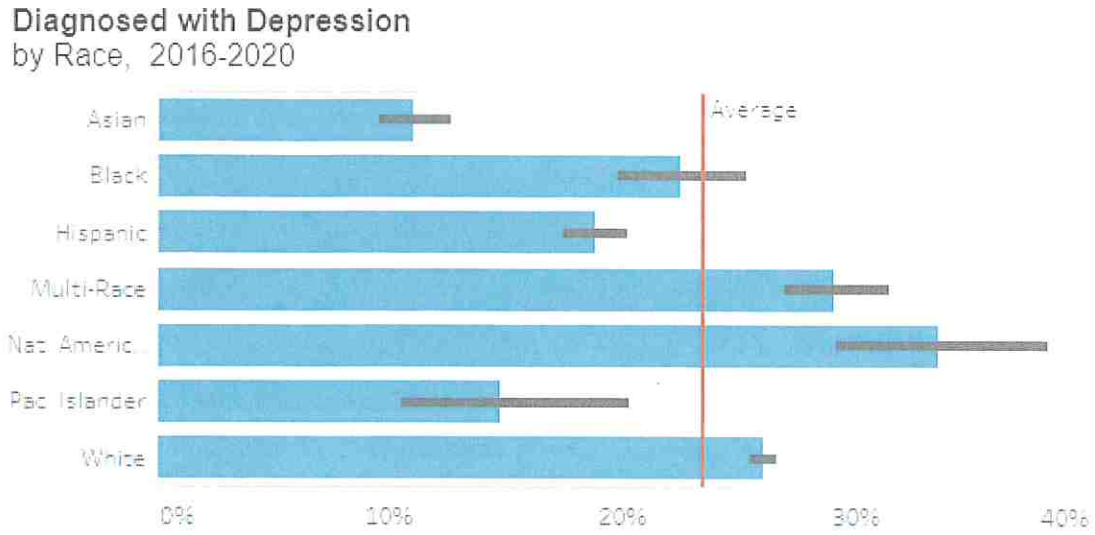
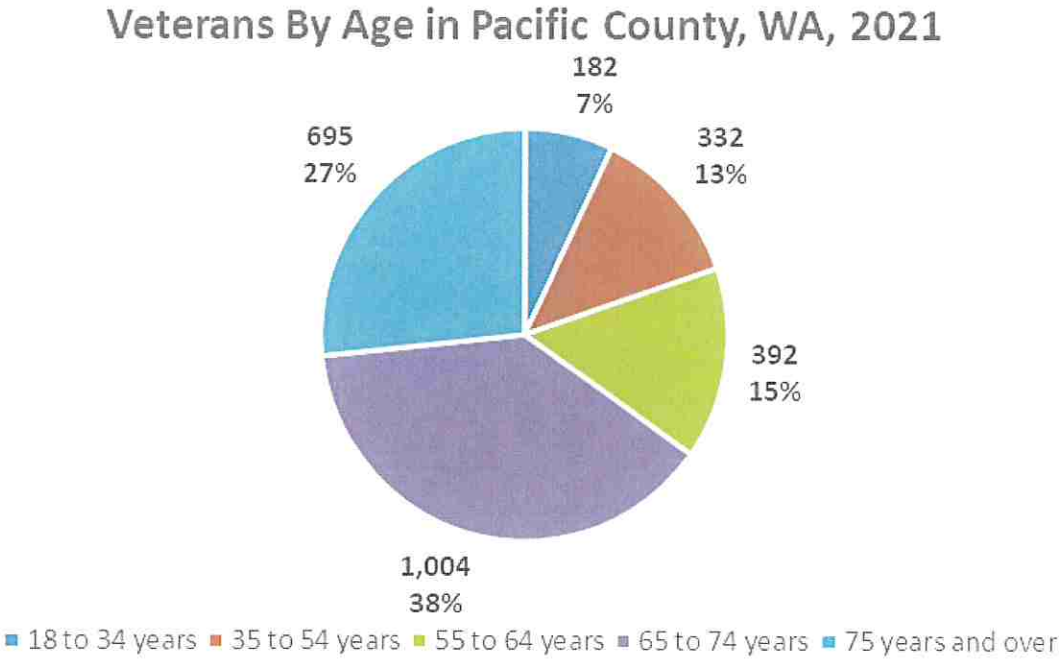
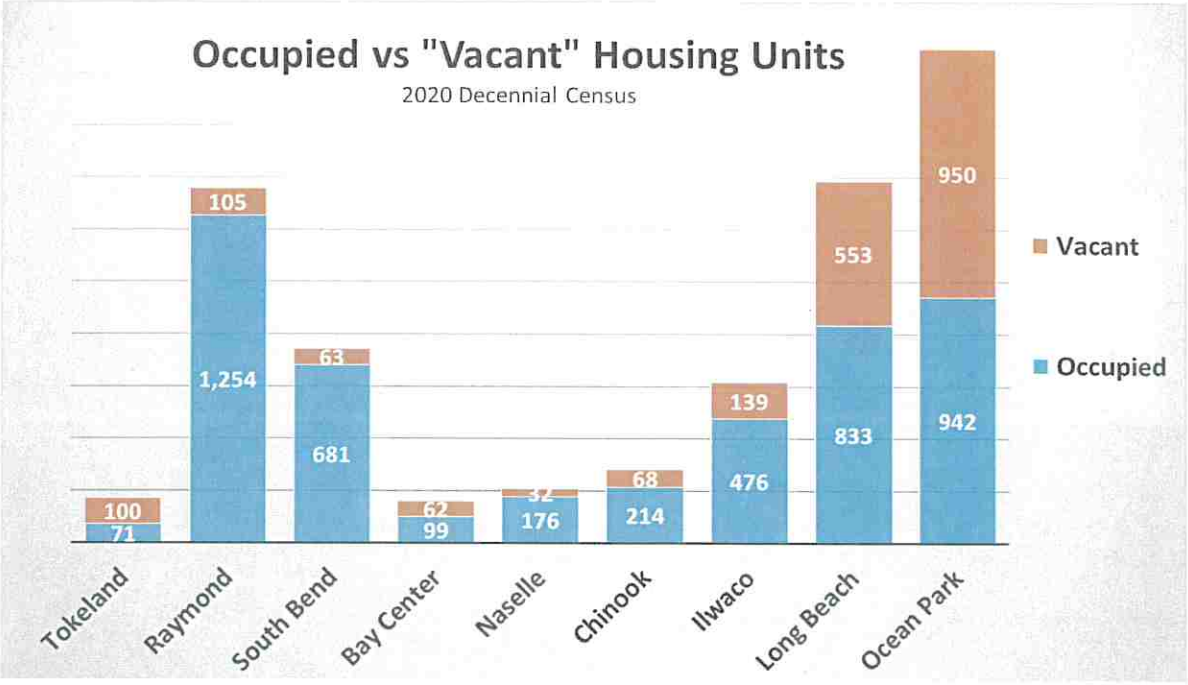


Source: BRFSS, 2022



Source: US Census Bureau, 2022



Source: US Census Bureau, 2022

Pacific County Homeless Estimates Compared to HMIS Clients, 2022			
Race/Ethnicity	***Percent of Homeless and Unstably Housed***	***Percent of HMIS Clients***	***Difference***
American Indian, Alaska Native, or Indigenous	*12%*	*1%*	*+10%*
Asian or Asian American	*3%*	*1%*	*+3%*
Black, African American, or African	*2%*	*1%*	*+1%*
Hispanic/Latin(a)(o)(x) (Any race)	*11%*	*11%*	*0%*
Native Hawaiian or Pacific Islander	*1%*	*0%*	*+1%*
Unknown	*1%*	*9%*	*-8%*
White Non Hispanic/Non-Latin(a)(o)(x)	*75%*	*78%*	*-3%*

Source: Homeless Management Information System, 2022

Appendix B: Community Health Assessment

In order to submit this form, you should open it with Adobe Acrobat Reader.

Pacific County Community Health Assessment

The goal of this survey is to gather feedback on Pacific County public health, health care delivery, and current community health needs. Survey responses are anonymous. At the conclusion of this review, we will produce and share a community health improvement plan. This survey will take about 10-15 minutes to complete. If you have questions, please contact Connor Montgomery: cmontgomery@co.pacific.wa.us

Please select your age group

- 10-19 years
- 20-29 years
- 30-39 years
- 40-49 years
- 50-59 years
- 60-69 years
- 70+ years

Gender

Specify Other Gender

Race

Specify Other Race

Ethnicity

Marital Status

Highest Education Level Earned

Number of Individuals in Household

1

Annual Household Income

Please answer in USD only. No "$" or other currency denotation required.

Please confirm your Pacific County Zip Code

Community Health

This section will ask questions regarding what you believe to be the most important factors in each of the following categories. Answers are limited to 3 per section, so please consider your answers critically and provide additional details in the space provided below.

In the following list, what do YOU think are the three most important factors for a "Healthy Community"? (Factors which most improve the quality of life in a community)

- ☐ Good place to raise children
- ☐ Low level of child abuse
- ☐ Access to health care (e.g., family doctor)
- ☐ Clean environment
- ☐ Arts and cultural events
- ☐ Good jobs & healthy economy
- ☐ Healthy behaviors & lifestyle
- ☐ Low infant deaths
- ☐ Emergency preparedness
- ☐ Low crime / safe neighborhoods
- ☐ Good schools
- ☐ Parks & recreation
- ☐ Affordable housing
- ☐ Excellent race/ethnic relations
- ☐ Strong family life
- ☐ Low adult death and disease rates
- ☐ Religious or spiritual values
- ☐

Please share additional comments regarding "HEALTHY COMMUNITY FACTORS" below:

In the following list, what do YOU think are the three most important "health problems" in our community? (Those problems which have the greatest impact on overall community health)

- ☐ Aging problems (e.g. arthiritis, hearing/vision loss, etc.)
- ☐ Child abuse / neglect
- ☐ Cancers
- ☐ Dental problems

- ☐
- ☐
- ☐
- ☐ Diabetes
- ☐ Firearm-related injuries
- ☐ High blood pressure
- ☐ Homicide
- ☐ Infectious disease (e.g. hepatitis, TB, COVID-19, etc.)
- ☐ [ ]juries
- Respiratory / lung disease
- ☐
- ☐
- ☐
- ☐ Domestic Violence
- ☐ Heart disease and stroke
- ☐ HIV / AIDS
- ☐ Infant death
- ☐ Mental health problems
- Rape / sexual assault
- Sexually Transmitted Diseases (STDs)

Please share additional comments regarding "HEALTH PROBLEMS" below:

In the following list, what do YOU think are the three most important "risky behaviors" in our community? (Those behaviors which have the greatest impact on overall community health)

- ☐ Alcohol abuse
- ☐ Dropping out of school
- ☐ Lack of exercise
- ☐ Poor eating habits
- ☐ Racism
- ☐ Not using birth control
- ☐ Unsafe sex
- ☐ [ ]
- ☐ Being overweight
- ☐ Drug abuse
- ☐ Lack of maternity care
- ☐ Not getting "shots" to prevent disease
- ☐ Tobacco use
- ☐ Not using seat belts / child safety seats
- ☐ Unsecured firearms

Please share additional comments regarding "RISKY BEHAVIORS" below:

Dental

Pacific County is currently engaging in learning more about Access to Baby and Child Dentistry (ABCD)

efforts to improve future access and quality of care from providers. Please answer the following prompts to the best of your experience/knowledge.

Please rate the statements below for baby and child dentistry

	Not Satisfied	Somewhat Satisfied	Satisfied	Very Satisfied	Unsure/Not Applicable
Accessibility to Dental Care Services					
Clarity of costs					
Quality of services received					

Obesity

Based on findings from Behavioral Risk Factor Surveillance System (BRFSS) data over the previous 5 years, Pacific County is currently engaging in learning more about...

Please rate the statements below for...

	Not Satisfied	Somewhat Satisfied	Satisfied	Very Satisfied	Unsure/Not Applicable
Accessibility of healthy grocery options					
Costs of healthy grocery options					
Quality of grocery food options					

Quality of Life

Read through the prompts below and select your level of satisfaction with each. If you're unsure about any answer you may skip that prompt and move onto the next one.

	Strongly Disagree	Disagree	Neither agree nor disagree	Agree	Strongly Agree	Not Applicable/Unsure
I am satisfied with the quality of life in our community.						
I am satisfied with the health care system in our community.						

This community is a good place to raise children.

This community is a good place to grow old.

There is economic opportunity in this community.

This community is a safe place to live.

There are networks of support for individuals and families during times of stress and need.

All individuals and groups have the opportunity to contribute to and participate in the community's quality of life.

All residents perceive that they can make the community a better place to live. (individually and collectively)

There are a broad variety of health services in the community.

There is a sufficient number of health and social services in the community.

Levels of mutual trust and respect are increasing among community partners.

There is an active sense of civic responsibility, engagement, and pride in shared accomplishments.

Please share additional comments regarding "QUALITY OF LIFE" below:

Please share additional comments regarding "OBESITY" below:

Conclusion

Leisure Physical Activity

Based on findings from Behavioral Risk Factor Surveillance System (BRFSS) data over the previous 5 years, Pacific County is currently engaging in learning more about...

Please rate the statements below for...

	Not Satisfied	Somewhat Satisfied	Satisfied	Very Satisfied	Unsure/Not Applicable
Accessibility to nearby outdoor walking paths					
Feelings of security/comfort while utilizing spaces					
Quality of spaces/parks provided					

Please list the greatest strengths of Pacific County's Public Health when addressing community health improvement in recent years.

Please list Pacific County Public Health's biggest areas for community health improvement moving forward.

Please select if you would like any of the following:

- ☐ A copy of the Community Health Improvement Plan (CHIP)
- ☐ A follow-up interview about responses recorded today via email
- ☐ A follow-up interview about responses recorded today via phone call

Email

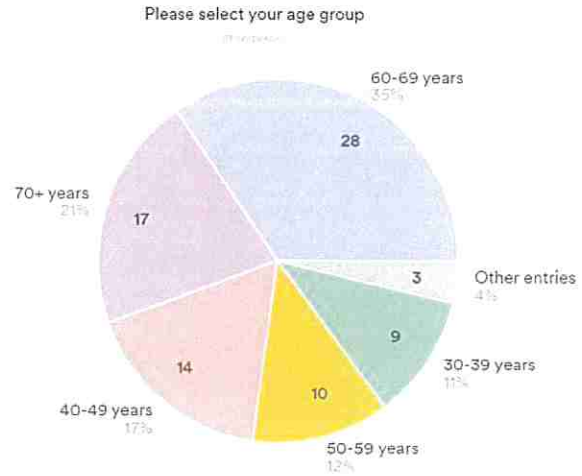
example@example.com

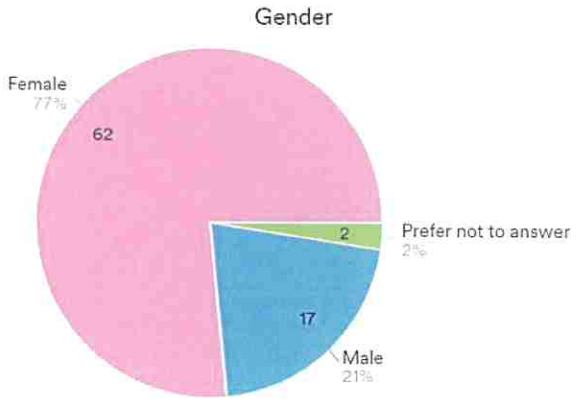
Phone Number

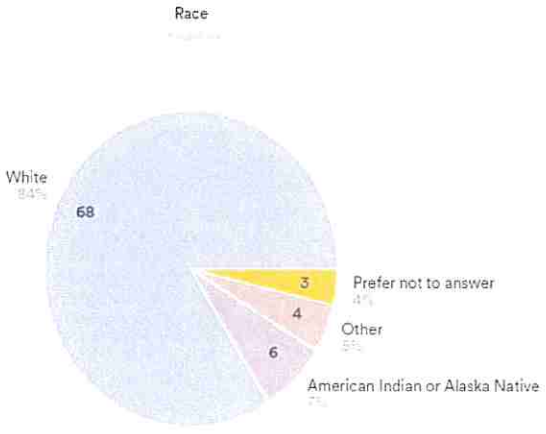
Please enter a valid phone number.

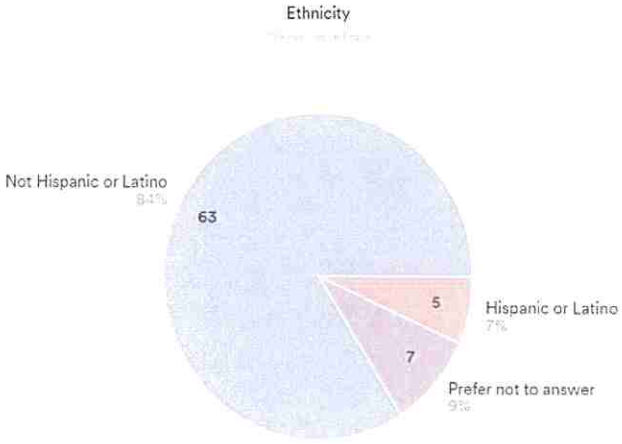
Appendix C: Community Health Assessment Results

CHA Results: Demographics



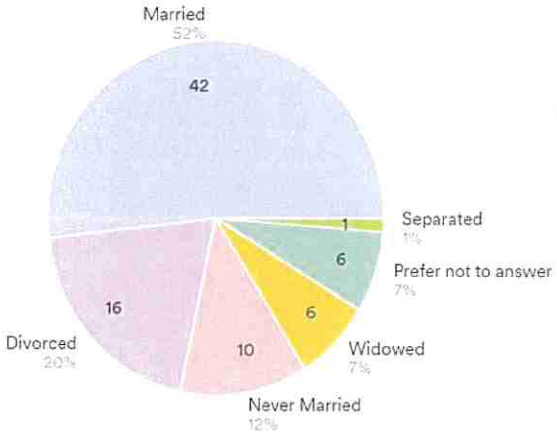




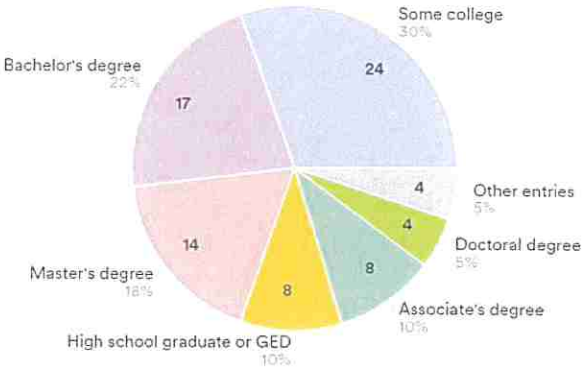


CHA Results: Demographics

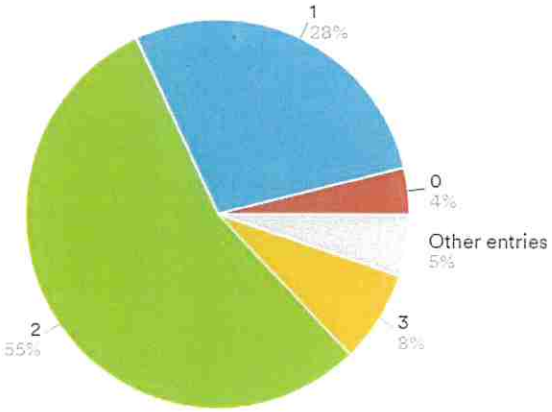
Marital Status



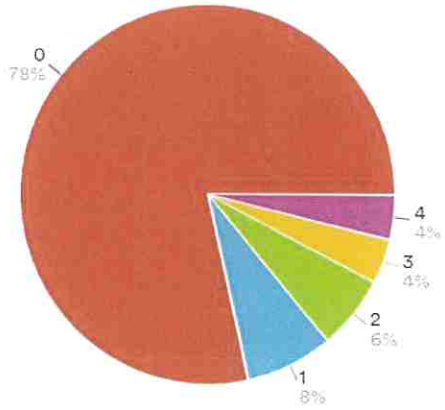
Highest Education Level Earned



Number of Individuals Over 18 Years Old in Household

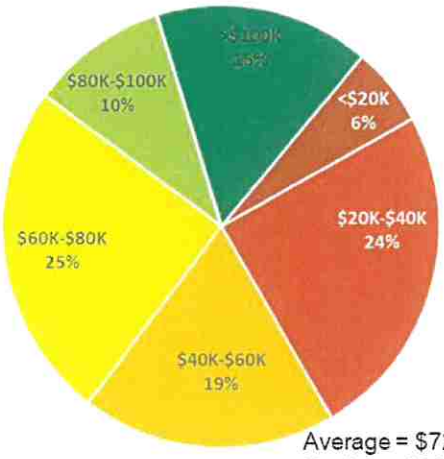


Number of Individuals Under 18 Years Old in Household



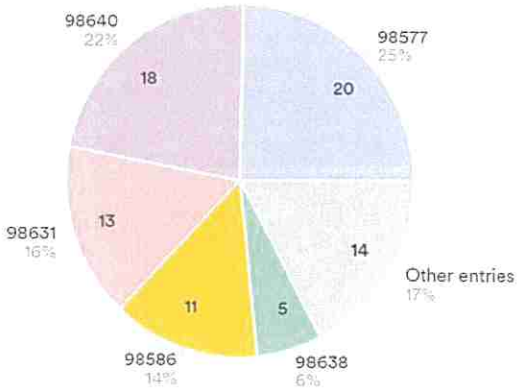
CHA Results: Demographics

Annual Household Income by Income Category



Average = $72,000
Median = $60,000

Please confirm your Pacific County Zip Code

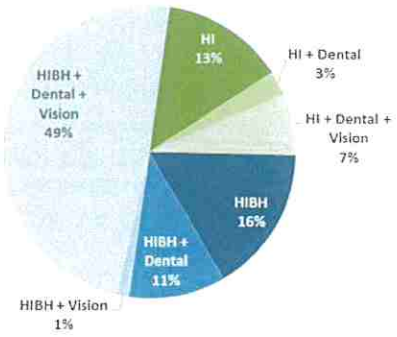


I currently have the following insurance coverages (select all that apply):

Health insurance with behavioral healthcare	
34%	167

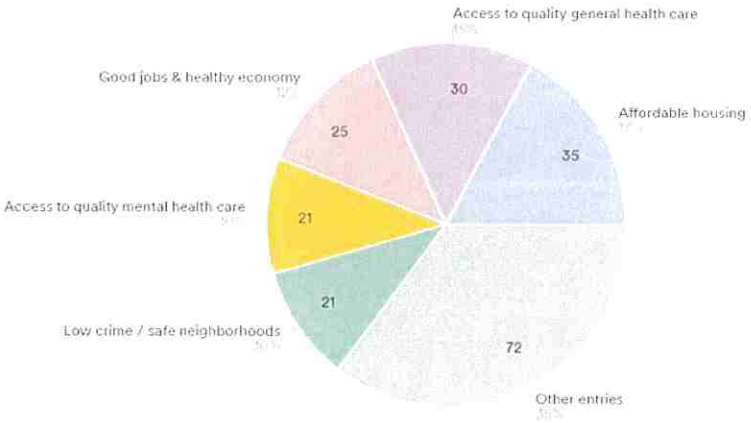
Data	Response	%
Health insurance with behavioral healthcare	57	34%
Dental insurance	51	31%
Vision insurance	42	25%
Health insurance without behavioral healthcare	17	10%

Breakdown of Insurance Coverages



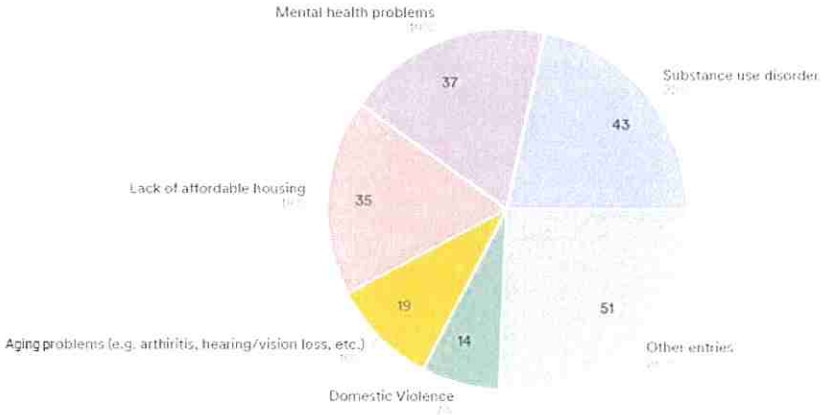
Health Priorities - Healthy Community

In the following list, what do YOU think are the three most important factors for a "Healthy Community"? (These factors have the most positive impact on the quality of life in a community)



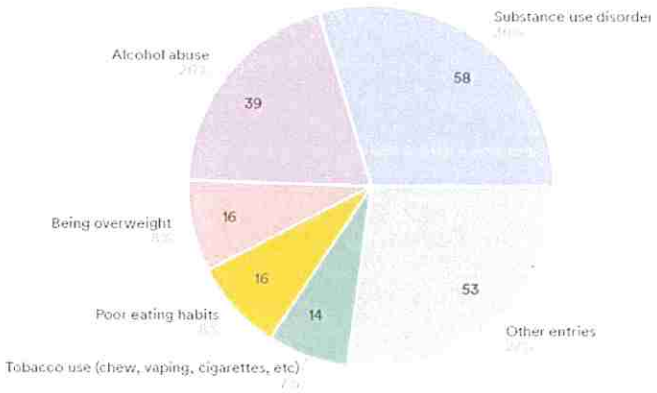
Health Priorities - Health Problems

What do YOU think are the three most important "health problems" in our community? (These problems have the greatest negative impact on overall community health)



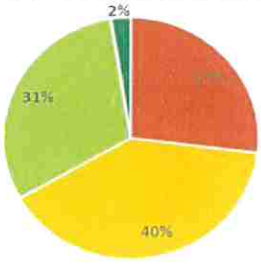
Health Priorities - Risky Behaviors

What do YOU think are the three most significant "risky behaviors" in our community? (These behaviors have the greatest negative impact on overall community health)



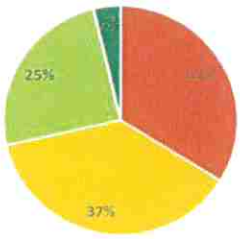
Access and Quality of Healthcare: Physical Care

Accessibility to physical healthcare services (yearly physical, urgent care, etc.)



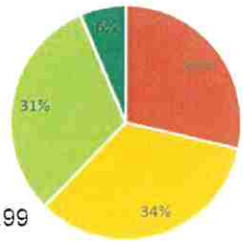
Mean score = 2.09
Closest to:
"Somewhat Satisfied"

Affordability of physical healthcare



Mean score = 2.16
Closest to:
"Somewhat Satisfied"

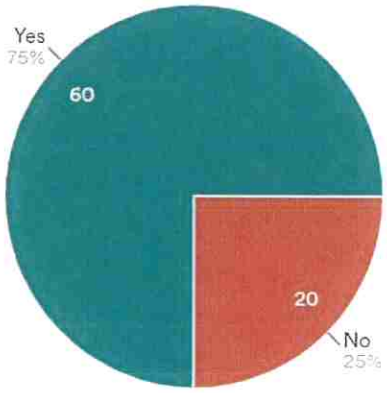
Quality of services received for general healthcare



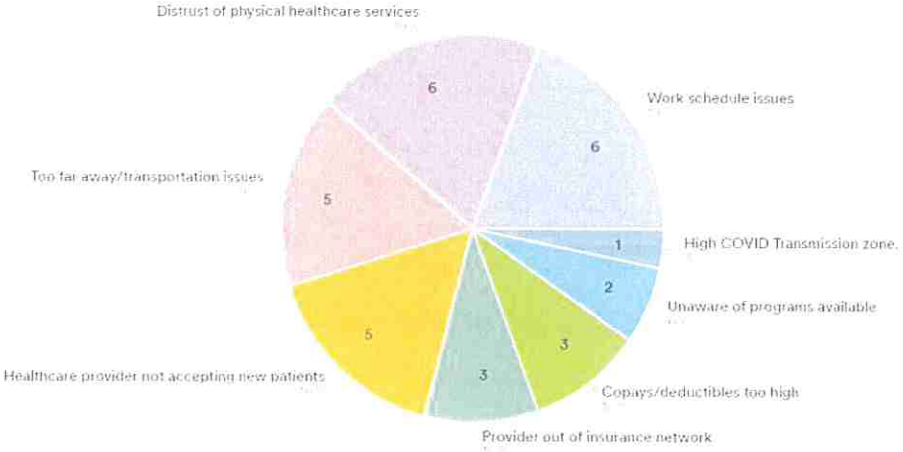
Mean score = 1.99
Closest to:
"Somewhat Satisfied"

Not Satisfied · Somewhat Satisfied · Satisfied · Very Satisfied

In the past 12 months, did you complete a routine, physical healthcare visit?

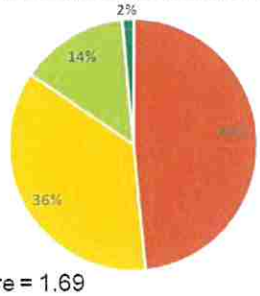


If no, why not?



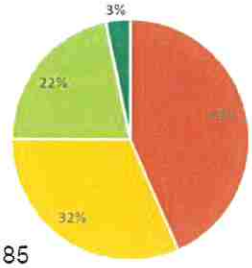
Access and Quality of Healthcare: Behavioral Care

Accessibility to behavioral healthcare services (counseling, substance use treatment, etc.)



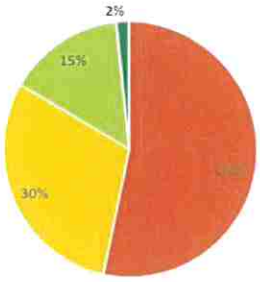
Mean score = 1.69
Closest to:
"Somewhat Satisfied"

Quality of services received for behavioral healthcare



Mean score = 1.85
Closest to:
"Somewhat Satisfied"

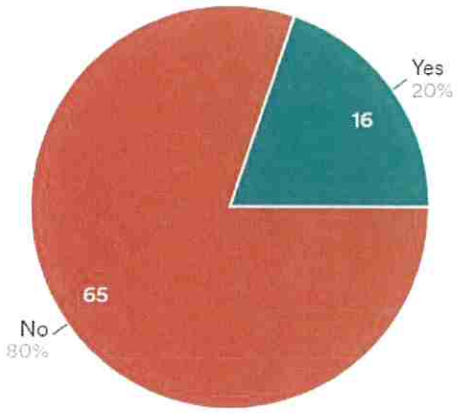
Affordability of behavioral healthcare



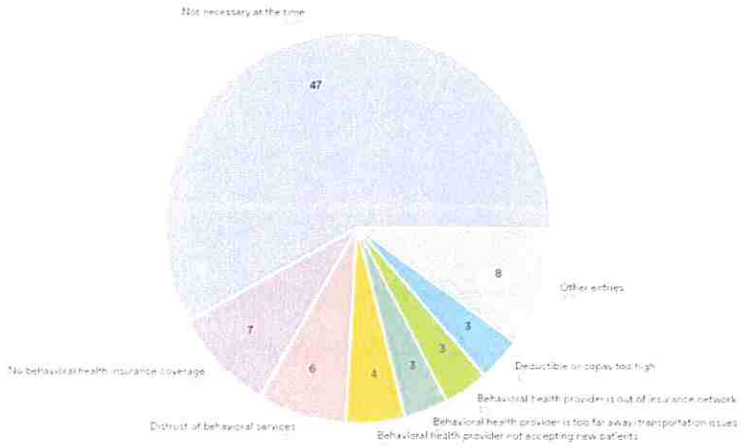
Mean score = 1.65
Closest to:
"Somewhat Satisfied"

■ Not Satisfied ■ Somewhat Satisfied ■ Satisfied ■ Very Satisfied

In the past 12 months, did you access behavioral healthcare for any reason?

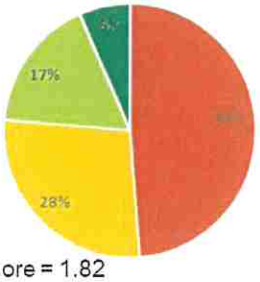


If no, why not?



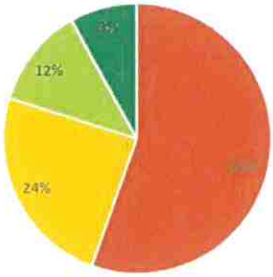
Access and Quality of Healthcare: Dental Care

Accessibility to dental services (cleanings, extractions/surgery, etc,)



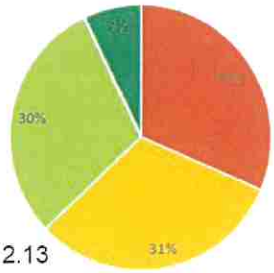
Mean score = 1.82
Closest to:
"Somewhat Satisfied"

Affordability of dental services



Mean score = 1.73
Closest to:
"Somewhat Satisfied"

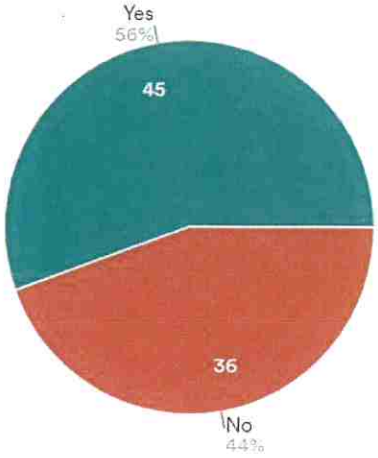
Quality of services received for dental care



Mean score = 2.13
Closest to:
"Somewhat Satisfied"

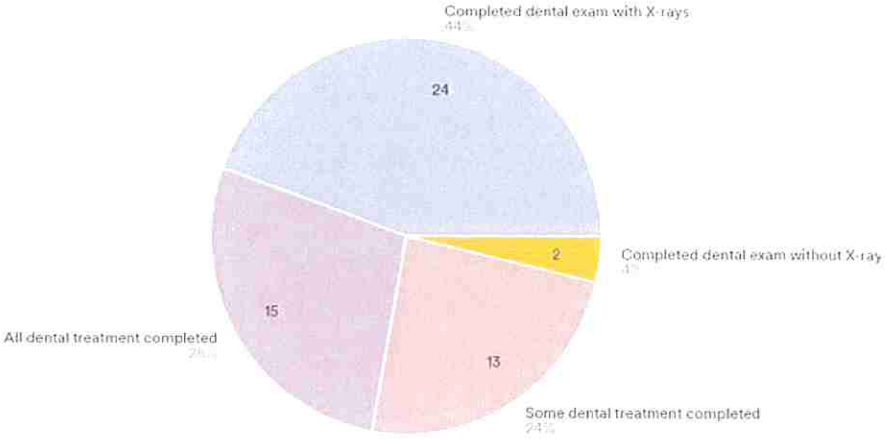
Not Satisfied Somewhat Satisfied Satisfied Very Satisfied

In the past 6 months, did you complete a dental visit?

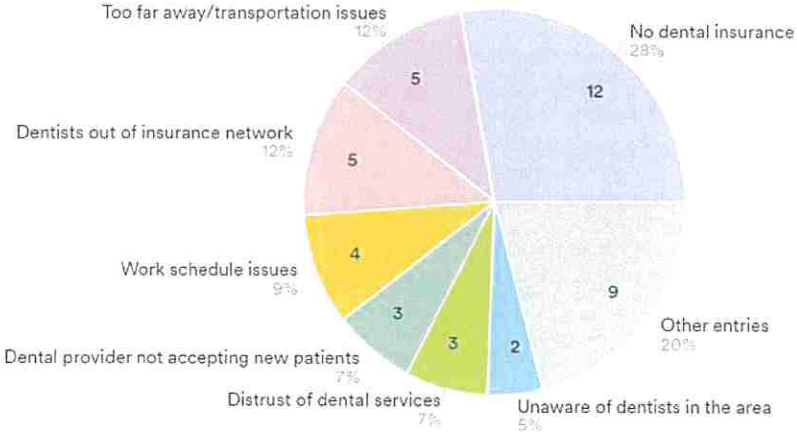


Access and Quality of Healthcare: Dental Care

If yes, what were the outcomes?

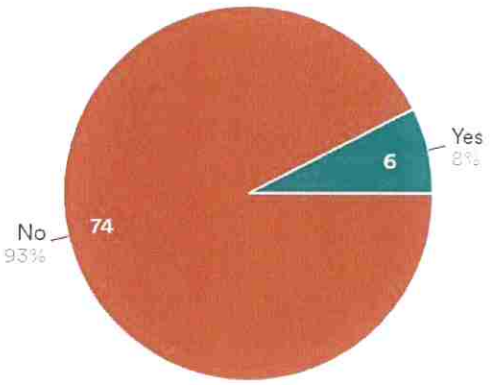


If no, why not?

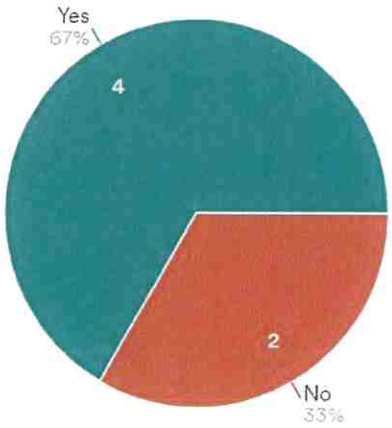


Access and Quality of Healthcare: Child Dental Care

Are you a parent or guardian of a child 0-5 years old OR a developmentally disabled child 0-12 years old?



In the past 6 months, did they complete a dental visit?

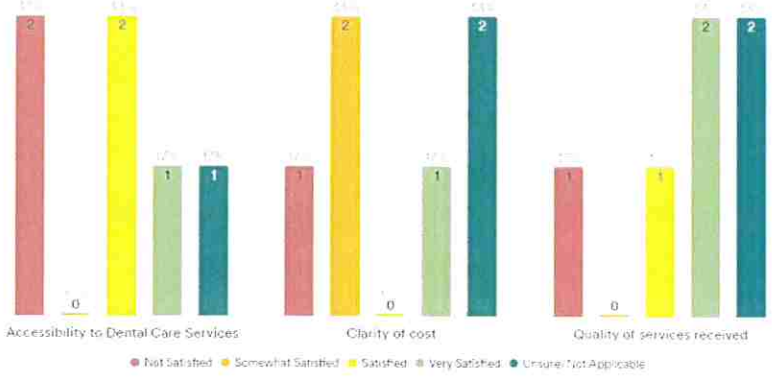


Please rate the statements below related to child dentistry in Pacific county:

Mean score = 2.40
Closest to:
"Somewhat Satisfied"

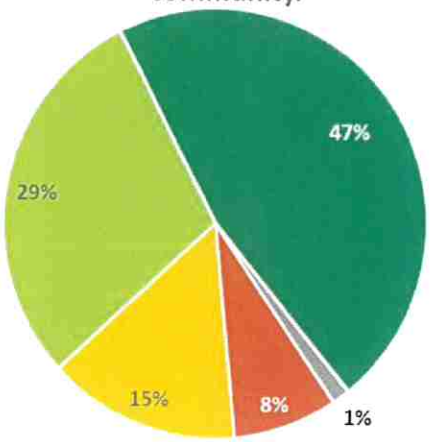
Mean score = 2.25
Closest to:
"Somewhat Satisfied"

Mean score = 3.00
Closest to: "Satisfied"



Quality of Life

I am satisfied with the quality of life in our community.

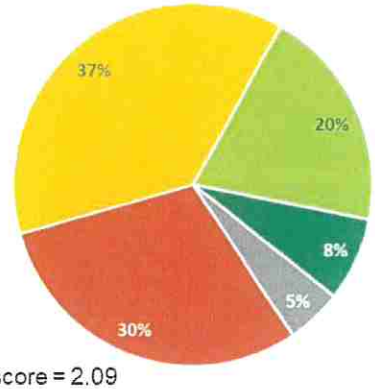


Mean score = 3.30
Closest to: "Agree"

Strongly Disagree Disagree Agree Strongly Agree Unsure/Not Applicable

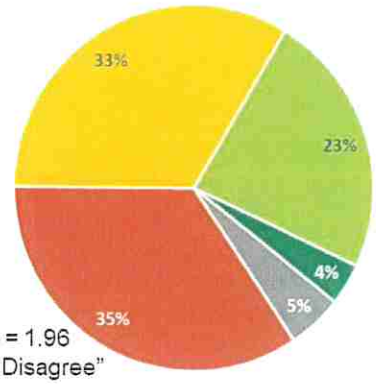
Quality of Life: Healthcare Services

There are a broad variety of health services in the community.



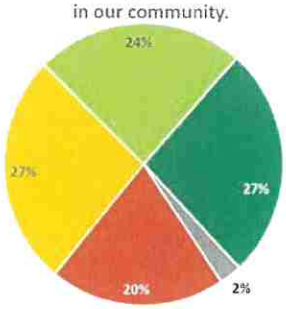
Mean score = 2.09
Closest to: "Disagree"

There is a sufficient number of health and social services in the community.



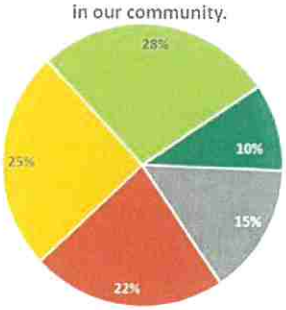
Mean score = 1.96
Closest to: "Disagree"

I am satisfied with the general health care services in our community.



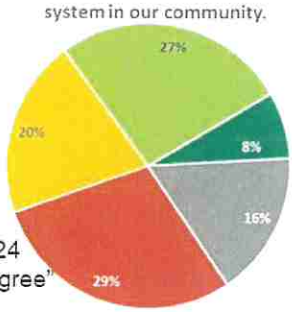
Mean score = 2.65
Closest to: "Agree"

I am satisfied with the mental health care services in our community.

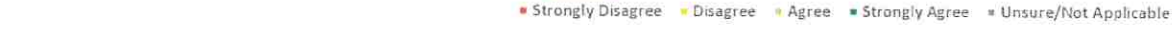


Mean score = 2.33
Closest to: "Disagree"

I am satisfied with the substance use treatment system in our community.

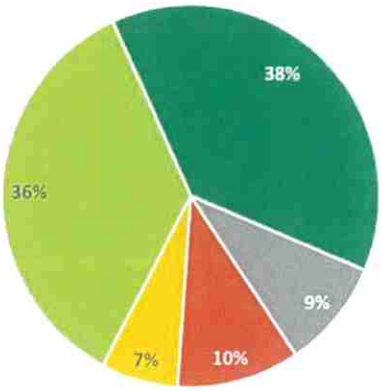


Mean score = 2.24
Closest to: "Disagree"



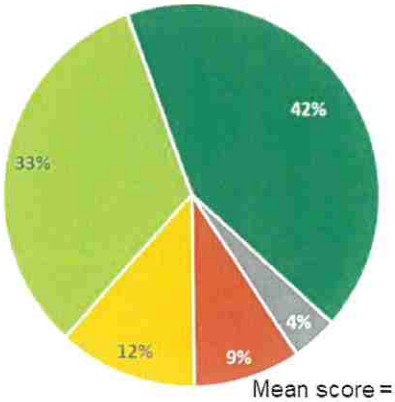
Quality of Life: Community Life

This community is a good place to raise children.



Mean score = 3.24
Closest to: "Agree"

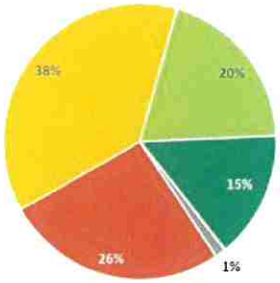
This community is a good place to grow old.



Mean score = 3.26
Closest to: "Agree"

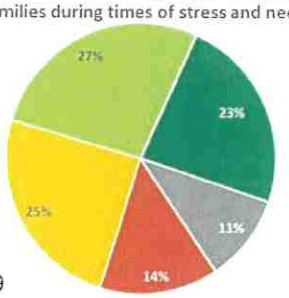
■ Strongly Disagree ■ Disagree ■ Agree ■ Strongly Agree ■ Unsure/Not Applicable

There is economic opportunity in this community.



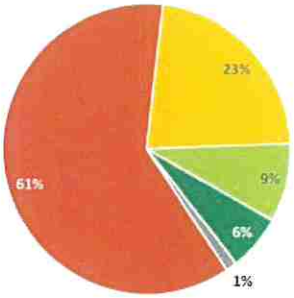
Mean score = 2.28
Closest to: "Disagree"

There are networks of support for individuals and families during times of stress and need.



Mean score = 2.79
Closest to: "Agree"

There is affordable housing in this community.

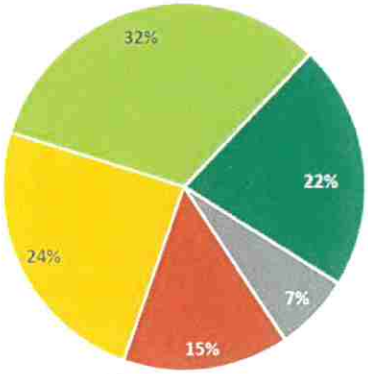


Mean score = 1.64
Closest to: "Disagree"

■ Strongly Disagree ■ Disagree ■ Agree ■ Strongly Agree ■ Unsure/Not Applicable

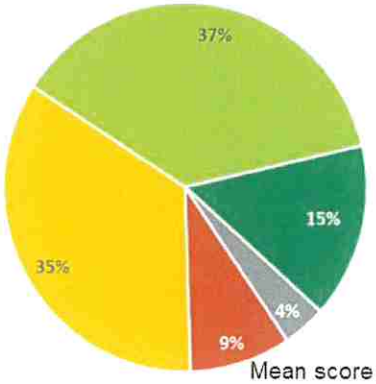
Quality of Life: Community Life

All individuals and groups have the opportunity to contribute to and participate in the community's quality of life.



Mean score = 2.87
Closest to: "Agree"

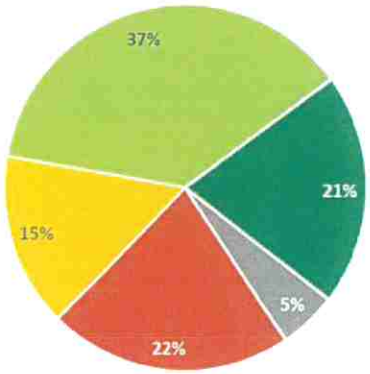
All residents perceive that they can make the community a better place to live. (Individually and collectively)



Mean score = 2.71
Closest to: "Agree"

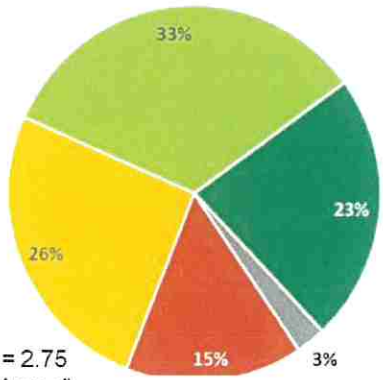
Strongly Disagree Disagree Agree Strongly Agree Unsure/Not Applicable

Levels of mutual trust and respect are increasing among community partners.



Mean score = 2.69
Closest to: "Agree"

There is an active sense of civic responsibility, engagement, and pride in shared accomplishments.



Mean score = 2.75
Closest to: "Agree"

Strongly Disagree Disagree Agree Strongly Agree Unsure/Not Applicable