

We are committed to **RAISING THE STANDARD** of plumbing in our area and **MAKING LIFE BETTER** for our customers by providing exceptional service and using only top quality materials. We have developed this service agreement with a list of commonly asked questions to help you be informed about our services. If you have any additional questions, please feel free to ask your plumber or give us a call.

What is the labor charge?

Labor for services is billed at \$74.00 per hour in half-hour minimum increments.

1 to 30 minutes is \$37.00,

31 to 60 minutes is \$74.00,

61 to 90 minutes is \$111.00, and so on.

For example, 48 minutes will cost you \$74.00 for labor.

****This is in addition to materials, special services, and trip charges.**

****These rates reflect a pre-calculated 5% discount for invoices paid on time by cash or check.**

What is the trip charge?

Drive time is billed at \$1.00 per mile, one direction, from our shop to your door.

For example if the service location is 8 miles from our shop, your trip charge will be \$8.00.

****These rates reflect a pre-calculated 5% discount for invoices paid on time by cash or check.**

What are the additional rates for special services?

In-line Drain Camera \$94.00 per hour

Underground Line Locator \$30.00 per hour

Sewer Jetter \$145.00 per hour

Large Sewer Snake \$24.00 per hour

Medium Supervisee Snake \$16.00 per hour

Small Toilet Auger \$8.00 per hour

****All special services have a one hour minimum.**

****These rates reflect a pre-calculated 5% discount for invoices paid on time by cash or check.**

How am I required to pay?

We will promptly send you an invoice in the mail that will be due 10 calendar days from today. Your invoice will already include a pre-calculated 5% discount for paying with cash or check on time. We will gladly accept payment by credit card at full price (discount will be reversed). We accept Visa, MasterCard, Discover, and debit.

What if my payment isn't mailed on time?

Oops! If your payment is not postmarked by the due date, your cash discount will be reversed and your account will subject to 18% APR (\$15.00 minimum) per month late fee. All future services will be suspended until your account is paid in full, including late fees. We reserve the right to file a lien against your property and pursue any and all legal action necessary to collect for these services in the event that payment is not received. Customer assumes responsibility for all collection fees (equal to 45% of the balance due), attorney's fees and court costs in the event of legal action.

Is there a warranty?

Absolutely! In addition to the manufacturer's warranty on any parts we supply and install, we provide a one year workmanship warranty. In addition to that, any fixtures purchased from us will receive a one year labor warranty. This means should any issues arise with your faucet or plumbing fixture purchased from us within the first year, we will resolve the problem with the manufacturer on your behalf, without any additional cost to you.

Do I have to sign this contract every time?

No. This contract covers today's services and any future services until it is replaced by a new agreement or revoked in writing by you.

I have read and hereby accept the above prices and terms. Absolute Plumbing is authorized to perform services on my property. I am authorized to approve this service. Payment in full will be made within 10 calendar days.

Signature: _____

Print Name: _____

Date: _____

Title: _____